

**FILED**

**MAY 04 2009**

**TAWANA C. MARSHALL, CLERK  
U.S. BANKRUPTCY COURT  
NORTHERN DISTRICT OF TEXAS**

4/25/2009

United States Bankruptcy Court Northern Texas  
Earle Cabell Building, United States Courthouse  
1100 Commerce Street, room 1254  
Dallas, Texas, 75242-1496

Clerk of the Bankruptcy Court: Tawana C. Marshall  
Telephone #: (214) 753-2000  
Case # 09-31828-BJH-11 Etc.

Dear Tawana,

Our company has been trying to cancel advertising connected with Idearc for over a year. They have conducted unfair business practices against our company and have not responded in a business like manner to allow this to happen.

All of our correspondence to them has been ignored and they have stonewalled us, not given us direction for cancellation, until after they had a automatic renewal date kick in. This company is as crooked a company in the way they hide cancellation procedures in fine print in a contract that was signed years past. They do not respond to phone calls, except when their collection agency is trying to collect the bogus debt. When you tell them you will settle the debt as soon as they send a confirmation of cancellation, they will either hang up, or give bogus information of who to call. When you call these numbers, either it never answers or it runs you through a series of robot commands and if, you are lucky enough to reach a recording station and you leave a message, no one calls back.

At one time, in 2008, I would have settled this mess by paying for the balance of a year. Now, I refuse to pay any amount to them past the May invoice of 2008. In the Bankruptcy Court, I request they dismiss any debt owed to Idearc on accounts numbers 480006729363 & 490001811333.

This is probably out of your realm, however Idearc has demonstrated a lack of moral turpitude and a total disregard of the requests of their customers. As far as I am concerned, Idearc should be bankrupted and sent to the scrap heap. We can all see, even with them using crooked business practices, they still cannot pay their bills. This company must be crooked in every respect.

Thank you for your attention to this matter.



Ray Canston, President

Alta Loma Mobile Enterprises, Inc. A small business trying to retire, close, etc.  
DBA New World Fountains, New World Seminars, New World Enterprises, Cathy's Cottage, New  
World Realty  
31843 Outer Highway 10  
Redlands, CA 92373  
(909) 794-3114 Fax # (909) 794-6473