# Vote By Mail Clerk

TRAINING MANUAL

Napa County Elections Division

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# SECTION 1: ADMINISTRATIVE ITEMS

This Section covers all of the following information;

Introduction Vote Center Staff Responsibilities **Election Regulations** Electioneering **Disability and Sensitivity Awareness** Curbside Voting (EC 14282[C]) Dealing with Difficult Voters The Voter's Choice Act How To Vote In The California Top-Two Primary Vote Center Support **Emergency Procedures** Election Observers Other Vote Center Situations Vote Center Overview Vote Center Positions Layout of Vote Center Set Up of Signage Table Layout Vote Center Equipment & Supplies

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### Introduction

On behalf of the voters of Napa County, we proudly conduct elections with accuracy, integrity, and dignity. We are excited to have you as a part of our team. You are a part of what makes democracy work.

This Training Guide and all other guides found at the Vote Centers are designed to guide you through the workday at the Vote Centers. The Election Division Staff has made them as detailed as possible to help guide you. If you have any questions throughout the process, the Election Division Staff is there to support you. Do not hesitate to contact the office with any and all questions. Thank you for being a part of our staff and making the Election possible.

Due to the current COVID-19 Pandemic, we have provided each Vote Center with PPE supplies. Each Vote Center will have volunteers from the community that will staff a PPE Check-in Table located outside the Voter Center. These volunteers will monitor the number of voters allowed inside each voter at a time, take temperatures and provide basic monitoring for the Vote Center. They will be provided the Vote Center cell phone number and will be instructed to contact the Leads with any necessary questions.

#### **Election Division Contact Numbers**

Election Division Office Line	(707) 253-4321
Election Triage Line	(707) 339-3457

### Vote Center Staff Responsibilities

#### **Code of Conduct**

# Violation of any of these Voter Registration and Election (VRE) Codes of Conduct may result in your removal as an Election Officer.

- Arrive on time
- Work your shift as assigned
- Remain at the Vote Center during your shift (e.g. no unexcused breaks or exceeding allotted mealtime, etc)
- Remain at the Vote Center until all closing/clean up duties are completed after the Vote Center closes
- Do not display disrespectful behavior towards other Election Officers, Elections Staff, the public and/or the Vote Center
- Do not use inappropriate and/or profane language
- Dress appropriately (e.g. clean and politically neutral clothing, good hygiene, etc)
- Do not exhibit inappropriate, abusive, or erratic behavior
- Follow the County's established election procedures
- Perform required tasks as assigned

It is important for all voters to be treated with respect and for the Election Officers not to show any political reference towards a party or candidate. Make sure you understand the following:

- Phones, tablets, laptops, and other devices should be kept silent and should not be used in a way that is distracting or disruptive to voters and other Election Officers.
- Conversations about political party activities or philosophy, observations about voting activities for individuals or groups, and any dialogue which is political in nature, are prohibited within a Vote Center.
- Rude behavior towards any person is unacceptable and will result in dismissal.
- Harassment of any type is against the law and against County policy.
- Election Officers must not discuss any candidate, issue, or any related topic with other Election Officers, poll watchers, or voters.
- Be considerate of the extra time it might take a voter to cast their ballot. Some disabilities cannot be seen.
- It is very important to keep the Vote Center as quiet as possible while voters are present.

#### **COVID-19 Rules**

Due to the current Pandemic, we ask that you perform a self-health check prior to reporting to the Vote Center. If any of the symptoms below apply to you, please call the Election Division immediately and DO NOT report to the Vote Center.

- Fever (temperatures above 100 degrees)/Feverish/Chills
- Cough
- Shortness of breath
- Sore throat
- Runny or stuffy nose
- Muscle or body aches
- Nausea/Vomiting
- Diarrhea
- Unusual or new headache in last 24 hours
- Loss of taste or small

#### Work Attire

Vote Center Staff are expected to dress, groom, and maintain personal hygiene in a manner which dignifies their important role in the electoral process.

#### Things to keep in mind:

- Be aware that some people are sensitive or allergic to certain smells.
- Wear comfortable attire and shoes. No open toe shoes or slides. Shoes must remain on at all times.
- Bring a jacket or sweater.
- Bring food and water to last the entire day.
- Bring a seat cushion, if you wish.
- Do not wear campaign attire, hats, or bring any campaign materials into a Vote Center.

#### **Do Not Bring**

- Children do not bring your children to work with you
- Pets/Animals (Service animals [dogs] are allowed under ADA Title II)
- Radios without headphones or TVs
- Alcoholic beverages
- Magazines or newspapers

#### **Protect Voter Rights**

- Uphold the laws and regulations that protect voter rights.
- Display accessibility tools: the Americans with Disabilities Act and the Help America Vote Act ensure voters have the right to access tools to vote privately and independently.
- Display materials in all required languages: the Voting Rights Act guarantees voters the right to receive voting materials and assistance in English and Spanish. Specific materials are also required in Tagalog.
- Report any electioneering: the California Elections Code and the Voter Bill of Rights require that voters have the right to cast a private ballot free from intimidation.

#### **Serving Voters**

- Show respect with actions, words, and tone of voice to voters of every ethnicity, race, color, sexual orientation, age, language, ability, income, religion, creed, political affiliation, etc.
- When assisting a voter with a disability, put the person first and treat him or her as any voter.
- Be attentive to voters: don't use personal electronics or other distractions at the Vote Center.

#### Vote Center Hours, Breaks and Lunches

The normal workday shall be eight (8) consecutive hours of work. Each eight (8) hour shift may, at the option of the employee, include two (2) fifteen (15) minute breaks and one (1) one (1) hour lunch break.

The fifteen (15) minutes breaks shall not be taken consecutively. All breaks shall be staggered so the majority of voter center staff is present at all times. Make sure that you have each station staffed with at least one person how know the position. Election Day is a much longer day. There will be two additional fifteen minute breaks and one additional hour break. Work with the Vote Center Leads to arrange a break schedule that works best for your group.

## **Election Regulations**

#### ELECTIONEERING

Electioneering is the visible display or audible dissemination of information that advocates for or against any candidate or measure on the ballot within 100 feet of a Vote Center or an election official's office.

No one may:

- Electioneer within 100 feet of the room where voting is taking place. As used in this section "100 feet of a Vote Center" means a distance of 100 feet from the room or rooms in which voters are signing the roster and casting ballots.
- Circulate an initiative, referendum, recall, or nomination petition or any other petition.
- Solicit a vote or speak to a voter on the subject of marking their ballot.
- Place a sign relating to the voters' qualifications or speak to a voter on the subject of their qualifications.

#### **Forms of Electioneering**

- Wearing campaign buttons, badges, or shirts.
- Any item with a political statement or candidates' names may not be displayed within 100 feet of the polls. This includes bumper stickers on vehicles.



#### Campaign Staff or Volunteers within 100 ft.

If an issue with Campaign Staff or Volunteers occurs at the Vote Center bring it to the attention to the Vote Center Lead and contact the Election Division.

The Vote Center Lead may state the following:

"Hello, my name is \_\_\_\_\_ and I'm the Lead for this Vote Center. I'd like to remind you that **California Elections Code Section 18370** states that no one may visibly or audibly advocate for or against any item on the ballot within 100 feet of a room where voting is taking place. Signs are posted at the 100 foot boundary, and I would be happy to show you where you may relocate."

#### **Exit Polling**

Exit Polling is done by members of the media or campaign people interviewing voters after they have voted. Exit polling must be done at least 25 feet away from the entrance of the room where voting takes place.

#### Media

Members of the press may come by any Vote Center to observe and speak with Election Officers or voters. As with poll watchers, members of the press may not interfere with the voting process. Please ensure that members of the press observe the rules concerning exit polling and that they obtain permission from voters and Election Officers before they record or photograph.

#### DISABILITY AND SENSITIVITY AWARENESS

#### **Disabilities and the Law**

The rights of persons with disabilities are protected by law. It is important for Election Officers to know how to assist voters with disabilities. Make sure you're prepared, aware, and sensitive to their needs. Remember to maintain a positive and accommodating attitude.







#### **Types of Disabilities**

- Blindness or poor vision
- Deaf or hard of hearing
- Developmental disabilities
- Learning disabilities (Dyslexia, Attention Deficit Disorder, etc.)
- Physical disabilities

#### Assisting Voters in a Wheelchair

- Make sure the table has plenty of knee clearance for a wheelchair or scooter
- Talk eye to eye when speaking to a voter in a wheelchair
- Do not touch the wheelchair or scooter
- Never pat a wheelchair user on the head

#### **Blindness or Impaired Vision**

- Offer your arm or shoulder
- Provide specific directions, i.e. 20 feet straight ahead
- Assist with filling out the forms
- Use a ruler on the signature line to direct the voter where to sign their name
- Describe the accessibility features of the ICX
- Speak directly to the voter
- Do not pet, feed, or distract a service animal
- Do not speak in a louder tone than usual

#### Using the Preferred Language

- Voters with disabilities or disability, not disabled voters
- Has a physical disability, not physically disabled
- Uses a wheelchair, not wheelchair bound
- Accessible parking or disabled parking, not handicapped parking
- Avoid referring to persons as 'handicapped'

#### Deaf or Hard of Hearing

- Stand where the voter can see you
- Speak clearly and directly to the voter. If an interpreter is present; speak to the voter, not the interpreter
- Keep hands away from lips (the voter might read lips)
  - During the COVID-19 pandemic you are required to wear masks, however in this situation it would be appropriate to wear just the face shield so that a voter who is hard of hearing or death has the opportunity to read your lips.
- To get the voter's attention, tap the voter's shoulder do not yell
- Be prepared to communicate with written notes

#### **Rights of Voter with Specific Needs**

- Voters with specific needs have a right to an accessible Vote Center.
- Every effort must be made to provide voters with disabilities or specific needs with a way to independently and privately cast a ballot.
- Election Officers must be prepared to facilitate curbside voting if needed by the voter.
- Voters with specific needs have the right to reasonable modifications, removal of barriers to the voting process, and the provision of auxiliary aids or services.
- All eligible citizens have the right to register to vote unless judicially determined to be incompetent or otherwise ineligible because of a current felony conviction.
- It is not the duty of the Election Officer to determine a person's registration status or competence to vote.
- If the individual is properly registered, the voter must be treated in the same way as all other voters.
- Voters are never required to show identification (unless noted in the voter file) or prove their competence to receive or cast a ballot.
- Voters with specific needs should never be asked to mark their ballot at the table where Election Officers are checking in voters. (EC 12280, 14282, 14283).

#### **Rights of Voters with Limited English Proficiency**

• Voters who are unable to vote without assistance have the right to receive assistance casting their ballots.

- Voters who are not proficient in English may seek assistance from a bilingual Election Officer or may bring up to two people with them to assist in voting, including children.
- How these voters cast their ballots must be kept private (EC 12303).
- All translated materials, in each language, must be visible and accessible to voters at all times.

#### **Multilingual Materials**

All Vote Centers will receive the following materials in English and Spanish.

- All Vote Center Signs
- Election Terms Glossary
- How to Mark Your Ballot
- 'I Voted' Stickers
- "I Speak \_\_\_\_\_" Badges
- CVR/Provisional Envelopes
- County Voter Information Guide
- State Voter Information Guide
- Voting Instructions
- Voter Registration Forms

#### **Service Animals**

The Department of Justice defines *"service animal"* as any animal that is individually trained to do work or perform tasks for the benefit of an individual with a disability. The work or tasks done performed by a service animal must be directly related to the individual's disability. Emotional support or comfort animals are not service animals under Title II and Title III of the ADA, and therefore should not be brought into a Vote Center.

- To confirm if an animal is a service animal, you may ask the following questions:
  - Is your animal required because of a disability?
  - What work or task has the animal been trained to perform?
- If the animal is not a service animal, you can ask the animal (not the person) to leave.
- Even if the animal is a certified service animal, the animal (again, not the person) can be asked to leave if it is posing a danger, has open sores and may be infectious with some disease, or not in control by the owner. Service animals must be in control of the handler.
- It is a misdemeanor by law if a service animal is attacked or attacks another animal.

# Emotional support animals are not granted the same public access rights under Title II and III of the ADA as service animals.

#### CURBSIDE VOTING (EC 14282[C])

If a voter cannot enter a Vote Center:

- Each Vote Center will have a Curbside Door Bell for reaching the vote center staff.
- A Vote Center Lead will go out to greet the voter and bring a Voter Information to obtain the voter's name, address, date of birth, and signature.
- The Vote Center Lead will take the Voter Information Form back to the Check-In Clerk to determine what steps need to be taken to get the voter a ballot.

NOTE: If there is a discrepancy with the Voter Information and what is on file, go back to the voter to clarify. During the COVID-19 Pandemic curbside voting well available to all voters.



#### DEALING WITH DIFFICULT VOTERS

- As much as possible, stay calm and try not to take the complaints personally. This is hard to do, but it helps keep the situation from getting worse if only one of you is irate.
- Clarify what the real "issue" is. Don't assume: ask, then be quiet and listen. Often the thing we think is the problem is not what's really making them upset.
- Once you are sure what the issue is, tell them that you can appreciate why they are upset/frustrated/ disappointed. This makes it clear that you are trying to work with them, not make them feel bad or create a barrier, and it gives you a better chance that they will "hear" your proposed options or solutions, even if they are not what the voter was hoping for.

- Do not feel pressured to do something that is beyond your authority or that is out of line with business objectives.
- Next, lay out any options and ask if any of those will work for them. This helps steer the conversation towards solutions instead of rehashing what did or didn't happen in the past or having to dismiss ideas that may be out of your authority or not allowed by law.
- If asked to do something you can't, explain why. Then tell them what is possible.
- Solve the problem or get them to someone else if it is not your area of knowledge, and provide follow up if necessary.



#### THE VOTER'S CHOICE ACT

In 2016, the State of California passed Senate Bill 450, allowing select counties to conduct elections by sending all registered voters a ballot in the mail and setting up regional Vote Centers where any voter can visit starting 10 days before Election Day. This is called the Voter's Choice Act. In 2018 Napa County Board of Supervisors approved this new voting model to provide more voting options for Napa County voters.

#### What changed?

- All registered voters receive a ballot in the mail.
- Voters can return their ballot by mail, designated drop boxes, or Vote Centers.
- Voters don't have to vote their mail ballot, voters can still vote in person or get a replacement ballot!
- Vote Centers replaced regular assigned polling places and are open for longer hours. Now, even a voter who lives in Angwin can access their correct ballot at a Vote Center in American Canyon!

#### Why the change?

- In 2016, 92% of Napa County voters already voted by mail.
- The steady decline of people voting at a polling place.
- Increased turnout and participation, as seen in other jurisdictions like Colorado and Oregon that have adopted a similar voting model. In 2018 there was a 3 point boost in turn for VCA counties versus non VCA counties.
- Provisional ballots cast over the years show that people are voting where they want. Under the new model, you can also verify in real-time whether a voter has already returned their ballot, eliminating more than half of provisional ballots needed!

#### HOW TO VOTE IN THE CALIFORNIA TOP-TWO PRIMARY

#### In a Top-Two Primary, you can cast your vote for any candidate:

- All candidates from all parties will be on the ballot for these contests.
- You don't have to be registered with a party to vote on these contests.
- You can vote for a candidate from any party.
- You can "write-in" a candidate in the Primary Election.
- The two candidates with the most votes will appear on the General Election ballot even if they have the same party preference.

#### What does party preference mean?

Voters may either register with a political party preference or choose "none". A candidate's party preference does not necessarily mean that they have that political party's support. The list of candidates who receive a party's official endorsement is in the County Voter Information Guide.

#### VOTE CENTER SUPPORT

#### HELP US HELP YOU!

Each Vote Center will be assigned an iPhone. The iPhones are programed with all necessary phones numbers. The Vote center leads will be responsible for turning on and charging the iPhone. You will be able to text the Election Triage Line with any issues. If the issue is too complex for a text message, you may call the Election Triage Line. This line is setup specifically for the Voter Center use. You will only contact the Election Division Main Line if you do not hear back from Triage.

#### CALL OR TEXT THE ELECTION TRIAGE LINE AT (707) 339-3457 IMMEDIATELY IF:

- The Vote Center or room is not unlocked one hour prior to your Vote Center start time
- The Vote Center Leads have not arrived one hour prior to your opening time
- You cannot locate your voting equipment
- You are missing supplies or running low on supplies
- You will not be ready to process voters by opening time
- You have any questions or need assistance
- In the event of a power failure

#### Technical Support:

- Power Outage
- All-In-One Computers
- Regular Desktop Printers
- Dymo Labelers
- ICX Activation Laptop/Smart Card Reader
- ICX Tablets and Printers
- Mobile Ballot Printer and laptop
- If you have missing or voided Tamper Evident Seals
- CradlePoint Network Switch or MiFi connection
- PeopleSoft HR Timecards

#### EMERGENCY PROCEDURES

#### **Accident or Medical Emergency**

If you need emergency assistance:

- 1. Dial "911"
- 2. If the emergency involves a Vote Center Staff or a voter: complete the Liability Incident Report form located in the Forms Binder. This form will remain in the Forms Binder for Return on Election Night.
- 3. Call/Text the Election Triage Line at (707) 339-3457 and report the emergency.

If you have a problem that is not an emergency and you need assistance, call/text the Election Triage line at (707) 339-3457.

#### Bomb Threat, Fire, Flood, Earthquake

- 1. Leave the building as instructed.
- 2. If you are able to remove any supplies when you leave the building without jeopardizing your safety, take the items in the following order of necessity:
  - Blue Live Ballot Bag
  - Black Ballot Box
  - Roster Sheets
  - Provisional Envelopes

- Ballot Printer and blank ballot stock
- Laptops
- Voter Information Forms
- Pens

NOTE: If you are unable to go back in the building and voters show up to vote, take their names, addresses and phone numbers of where they can be reached. The Election Division will contact them about voting.

#### **Physical Threat or Disturbance**

If anyone is unruly, abusive, or in any way threatens the safety of the Vote Center Staff, voters, or the orderly conduct of the election, call "911" and then report the matter immediately to the Election Division Staff at (707) 339-3457.

Contact Election Division Staff as soon as possible for any emergency or altercation. In the event a Vote Center needs to be moved to another location, we will send a staff member to assist with the move.

#### ELECTION OBSERVERS

Election Observers, or more commonly known as Poll Watchers, are people who work for a candidate or political party. To ensure the safety of the Election Officers, voters, and facility staff, please be aware of the following:

#### They May:

- Observe the proceedings at Vote Centers, including the opening and closing procedures.
- Make notes and watch all procedures.
- Ask questions of staff or voters at the polls.
- Look at the Roster Sheets if the Election Officers are not using it and there are no voters waiting in line.

#### They May Not:

- Interfere in any way with the conduct of the election (EC 18502).
- Be in the area of the voting booths.
- Sit at the election table or handle any of the official voting equipment, supplies, or ballots (EC 18564 & 14223[a]).
- Remove the Roster Sheets from the election table.
- Interfere in any way with the vote count following the close of the polls.
- Display campaign material, buttons, caps, etc, in the Vote Center.
- Converse with voters (within 25 feet of the entrance to a Vote Center) regarding the casting of a vote, or speak to a voter regarding his or her qualifications to vote.
- Assist in the operations at any Vote Center.
- Wear the uniform of a peace officer, a private guard, or security personnel.
- Use cell phones, pagers, or two-way radios inside the Vote Center and/or within 100 feet of the entrance of a Vote Center.
- Use telephones, computers, or other items belonging to the Vote Center.
- Touch election personnel.
- Eat or drink in the Vote Center.

#### **COVID-19 Rules**

- The Volunteers at the PPE Table will call the Lead to come out and greet the Observers.
- Observers will be let in and count toward the Vote Center occupancy count. While the observer is there, the number of observers will decrease the number of voters allowed in.
- If the Observer intends to stay for a long period, please find a space that is out of the way so the flow of the Vote Center is not disturbed.

#### OTHER VOTE CENTER SITUATIONS

#### **Transparent Process**

Every operation, including opening and closing procedures, is public and anyone may watch. Observers may not interfere with the voting process.

#### **Election Table**

Only Election Officers or voters signing their names on the roster shall be permitted to sit at the table used by the Election Officers (EC 14223[a]).

#### **Roster Sheets**

The Roster Sheets must remain on the election table, except in the case of curbside voting. Any person may inspect the roster while voting is in progress and while votes are being counted. This shall not be done at a time or in a manner which will impede, interfere, or interrupt the normal process of voting (EC 14223[b]).

#### **Inspect the Voting Booths**

At least once each hour, inspect the voting booths and remove any Voter Information Guides, campaign literature, or other items left behind (use items left at a Vote Center Bag).

#### Inspect the County Voter Information Guide and State Voter Information Guide

If there are any markings or remarks written on the County or State guides, mark a large 'X' across the front of the guide and put in the trash.

#### **Majority of Election Officers Present**

At any election, a majority of the Election Officers shall be present at the Vote Center at all times while the Vote Center is open. (EC 14220).

#### **Comment Sheet**

Comment sheets are located in the Forms Binder. Your feedback is valuable in helping us improve our operations. The completed form is left in the Forms Binder to be returned Election Night.

#### Voting Booth Occupancy

Voting booths shall not be occupied by more than one person at a time, unless the voter is an assisted voter or accompanied by a child (EC 14224).

Voters shall not remain in or occupy the booth longer than is necessary to mark their ballots, which shall not exceed 10 minutes. If no other voters would be inconvenienced, a longer period shall be allowed.

Voters with disabilities or voters using the ICX will require more time.

#### **Voters with Children**

A child or children under the age of 18 years may accompany the voter to the voting booth, provided that the child or children are under the voter's care (EC 14222).

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# SECTION 2: OVERVIEW AND LAYOUT

This Section covers all of the following information;

#### Vote Center Overview

Vote Center Positions Layout of Vote Center Set Up of Signage PPE Table Reference Table Information Voter Lookup Table Registration Kiosk VBM Table CVR Table Ballot Table Vote Center Equipment & Supplies This page left blank intentionally.

### Vote Center Overview

#### VOTE CENTER POSITIONS

VBM Lead

- Oversees the Vote By Mail portion of the Vote Center.
- Will be a main person of contact for Clerks and the Election Office Staff.
- Main point of contact for all Provisionals.
- Assists with issuing ballots for the ICX equipment.
- Assists with issuing ballots on Mobile Ballot Printer.
- Assist with setup/closing of Vote Center each day.

Voter Look-Up Clerk

- Responsible for Voter Check-In and directing voter to next work station.
- Assist with setup/closing of Vote Center each day.

VBM Ballot Clerk

- Responsible for issuing ballots to voters.
- Assist with setup/closing of Vote Center each day.

CVR Lead

- Oversees the Conditional Voter Registration portion of the Vote Center.
- Will be main person of contact for Clerks and the Election Office Staff.
- Main point of contact for all Provisionals.
- Assists with issuing ballots for the ICX equipment.
- Assists with issuing ballots on Mobile Ballot Printer.
- Assist with setup/closing of Vote Center each day.

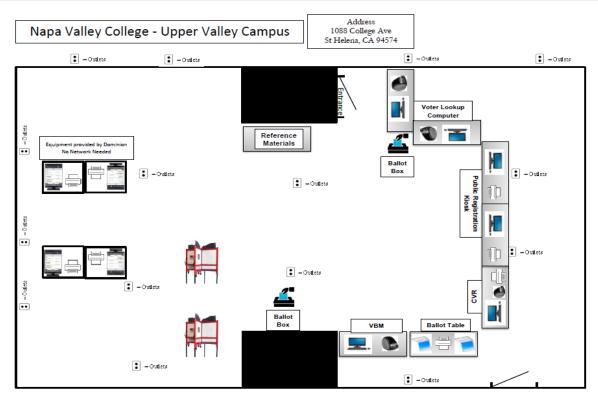
#### **CVR** Clerk

- Responsible for assisting with Registration Kiosk.
- Responsible for processing Conditional Voter Registrations.
- Responsible for issuing Conditional Ballots to new voters.
- Assist with setup/closing of Vote Center each day.

PPE Volunteer

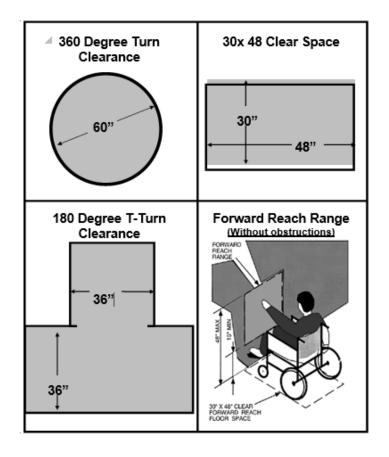
- Volunteer that work in shifts outside the Vote Center
- Takes temperatures
- Asks COVID screening questions
- Monitors number of voters inside the Vote Center at one time

#### LAYOUT OF VOTE CENTER



#### **Clear Space Minimum Requirements**

When setting up your Vote Center, use the chart below to make sure your Vote Center has enough clear space for voters in a wheelchair to turn around.

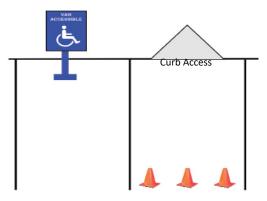


#### SET UP OF SIGNAGE

#### Van Accessible Parking Setup

Your Vote Center Equipment includes Van Accessible Parking Signage:

- Place the Van Accessible Parking Sing in front of a parking spot closet to the Vote Center that has one parking spot to the right of it
- Place three cones in the spot to the right of the Van Accessible Parking spot that was chosen



#### Signage

All signage that needs to be posted will be found in the Posted Materials Folder found inside the Clear Reference Tub or in the Silver Cage. All items need to be posted and visible to voters.

- US Flag display in a position visible to approaching voters
- '100 Feet' Sign- approximately 100 feet from Vote Center entrance
- 'Voter's Bill of Rights' Posters
- 'Instructions to Voters' Poster post throughout the Vote Center
- Explanation of 'Elections in California' (yellow sheet)
- 'No Smoking' Signs
- 'Voter Assistance Center' Metal A-Frame Signs post outside
- 'Vote Here' Metal A-Frame Sign post outside
- 'Voter Assistance Center' Flag post outside
- 'Vote Here' Flag post outside
- 'Tampering with Voting Equipment' signs
- Cell Phone signs
- ADA-Accessibility A-Frame Sign
- 'Language Option' A-Frame Sign

#### PPE VOTER CHECK-IN

All Vote Centers will have two tubs of PPE supplies. There will be a table for the PPE Check-In that will be outside the vote center. This table will have thermometers, gloves, masks, hand sanitizers and a ballot box for voters who are just dropping off a ballot.

#### **REFERENCE TABLE INFORMATION**

All Vote Centers will need to have the following items on a Reference Table accessible to the voter. These items are found in the Clear Reference Tub. These items will need to remain out the entire time the Vote Center is Open.

- Official list of declared write-in candidates (if any)
- Facsimile Ballot in Tagalog (must be posted in 3 places)
- Sample Ballot Booklets
- State Voter Guide (multiple languages)
- Telephone cards
- Vote Center Location
- Ballot Drop Box Location



#### VOTER LOOKUP TABLE

The voter Lookup Table will have two-three All-In-One Computer, two-three Dymo Labelers and one Laptop. The Laptop will only be used if the public wants to view a Street Index. Every morning a Vote Center Staff member will need to log into these computers. They will need to be logged out at the end of every day. The Clear Voter Lookup Tub will have all supplies needed for this table.



#### **REGISTRATION KIOSK**

The Registration Kiosk Table will have one-two All-In-One Computers and one-two Desktop Printers. The Registration Kiosk will need to be powered on every day and powered off every night. There are no supplies needed for the table.



#### **VBM TABLE**

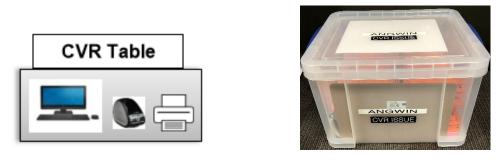
The VBM Table will have one-two All-In-One Computers and one-two Dymo Labelers. Every morning a Vote Center Staff member will need to log into these computers. They will need to be logged out at the end of every day. The Clear Ballot Issue Tub will have all supplies needed for this table.





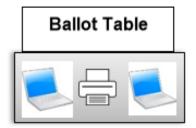
#### CVR TABLE

The CVR Table will have one-two All-In-One Computers, one Dymo Labelers and one-two Desktop Printer. Every morning a Vote Center Staff member will need to log into this computer. It will need to be logged out at the end of every day. The Clear CVR Issue Tub will have all supplies needed for this table.



#### BALLOT TABLE

<u>The Ballot Table will two Laptops, one card activator and one Mobile Ballot Printer on a red cart.</u> Every morning a Vote Center Lead will need to log into these computers. They will need to be logged out at the end of every day. The Voter Cards and Ballot Paper will be in the Black Cabinet. These laptops, voter cards and Ballot Paper need to be locked up in the Black Cabinet every night.



#### VOTE CENTER EQUIPMENT & SUPPLIES

#### Black Cabinet – 1-2 depending on Vote Center



Will Contain: Desk Top Printers All-In-One Computers MBP Laptop ICX Laptop & Voter Cards IPHONE Street Index Laptop Ballot Paper Dymo Label Tub (depending on Voter Center) Power Cord Tub (depending on Vote Center) All Black Training Binders

ICX Voting Booths - 4-10 depending on Vote Center



#### ICX Suites Cases - 4-10 of each case depending on Vote Center Size



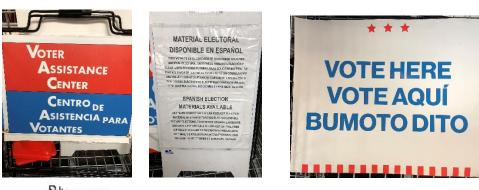
#### 8-10 Tables Folding Tables depending on Vote Center

#### 2 Franklin Voting Booths



Silver Cage - 1 – Clear Tubs (inside Silver Cage) – 5-7

















#### **Red Cart with MBP Printer**



2 Black Ballot Box (one will be inside the Silver Cage





# **SECTION 3: FORMS**

This Section covers all of the following information;

Forms Binder

Morning Checklist Payroll Tracking Oath of Vote Center Staff Incident Report Voter Correction Form **Unsigned Ballot Statement** Signature Verification Statement Ballot Pickup Accountability Sheet In Person Ballot Pickup Accountability Sheet Accountability Sheets Nightly Checklist **Election Night Checklist** Additional Forms **Voter Information Forms** In County Change of Address Form **Blue Ballot Roster** 

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### Forms Binder

Most forms used at the Vote Center will be found in the Forms Binder. This binder will be in the keep in the Black Cabinet. The Binder will be returned Election Night.

#### MORNING CHECKLIST

Inside the Forms Binder you will find the Morning Checklist. Use this daily to make sure the Vote Center is setup and ready for voters. There will be a checklist for each day. These checklists will remain in the Forms Binder for return Election Night.

cont	list will help you open the Vote Center each morning. Please follow it carefully. Do not hesitate to tact the Election Division Office if you have questions. You can call or text Election Triage Line 1339-3457.
Befo	ore any voters enter the Vote Center complete the following steps:
	Power on the iPhone for the Voter Center and make sure that it is charged.
	Plug in and power on the Myfi.
	Complete all Accountability Sheets in the Forms Binder.
	Count all unused ballot paper for the ICX and the MBP. All paper is shrink wrap in stacks of 100 sheets. Only open one pack at a time. Log totals on the Ballot Paper Accountability Sheet found in the Forms Binder.
	Insert the Poll Worker Card into each ICX. Enter Poll Worker Pin. Log the "Public Counter Number" for each ICX on the ICX Public Counter Accountability Sheet found in the Forms Binder.
	Power ON the ICX Printer. Place Ballot Paper in the Printer Tray.
	Remove the Poll Worker Card. The ICX is ready for its first voter.
	Power ON the Mobile Ballot Printer.
	Connect cable from the Mobile Ballot Printer to the Mobile Ballot Laptop. Login to the Mobile Ballot Laptop.
	Power on the Registration Klosk
	Login to the Street Index Laptop.
	Login to the Voter Lookup, VBM and CVR computers. Check all necessary settings.
	Place any outdoor signage for the day.
	A Ballot Collector will visit the Vote Center to pick up contents of the Green VBM/Provisional bag and the Blue Official Ballots Bag. The Ballot Collector will ONLY be picking up items from the previous day. DO NOT add to what is already in the bags.
	Once someone (a Voter or a Vote Center Worker) verifies the black ballot boxes and blue in person ballot box are empty place a yellow seal on the boxes and log them on the Black Ballot Box Accountability Sheet found in the Forms Binder.
	d initials:

#### PAYROLL TRACKING

For every day that is worked, this form needs to be completed. The forms are found in the Forms Binder.

	Payroll Track	ing		
Statewid	e Direct Primary Election	- November 6	, 2018	
Form Instructions: The Vote Certe, each day and recording the time infor verifying these hours and initialing the is completed and returned. The prev picked up.	it and total hours worked less r It they are correct. The Vote C	meal/break perio enter Leads are	ds. Cierks responsible	are responsi of or ensuring
Vote Center Name		Date		
Inspector/Clerk Name (Print Clearly)	Signature	Time In	Time Out	Total Hrs (less meal/break periods)
		_		
		_		
		_		
		_		
		_		
		_		
		II		

#### OATH OF VOTE CENTER STAFF

The Vote Center Officer Declaration is found in the Forms Binder. This will need to be completed at the start of each day before the Vote Center is open. It will remain in the Forms Binder to be returned Election Night.

	Statewide Dire	ect Primary Election - J	une 5, 2018	
Vote Center Name:				
state of сашеовија, Социћу ој Napa	}se heat of	ereby solemnly declare that s and the Constitution of th of my ability, faithfully discha e vote center for the electio	e State of California, a rge the duties of vote c	ind that I will to th enter board memb
Signed in the presence of	[Vote Denter Lead Pr	Si Namej	gnature(Vote Center )	end Signature)
Signed in the presence of	[Vote Denter Lead Pr	inted Name]	gnature(Vote Center )	lead Signature)
Lead/Clerk Printed Nam	18	Signature		Date
		-		

#### INCIDENT REPORT

Phone Number (	ise separate form First	ns if more than o	ne person)			
				Date	of Birth	
		City			State	Zip Code
	) iome	()			() Obher	
Date/Time of Accident		(MM / DD/ TY YY)		Time		pm / am
How Did This Accident		0ccur?				
(Reareure the back of th Witnesses						
Name	Addr	BSS			Phone Numb	ber
Name	Addr	855			Phone Numb	ber
Preparer's Informatio Name(please print) Phone Number	n 		Title			
Signature of prepare	·		DATE			
Signature of Supervi	sor		DATE			_
COPYTO: Workers	ćComp. Mail≀	Code: 58-600	(ONLY if County	emplo	yee vasinju	red)

#### VOTER CORRECTION FORM

This form is only used to correct errors on the voter record that were made when the registration was processed by the Election. It may also be used to notify the Election Division of a seasonal address for a voter or of a deceased voter. These forms will stay in the Forms Binder to be returned to the Election Division on Election Night.

VOTER INFORMATION A 8 CURRENTLY LISTED IN V	OTER FILE
Full Name as currently 1sted in voter file	
Full Name as currency issed in voter the	
Residence Address as currently listed in voter file	
Voter's Date of Birth as currently listed in voter file	
REPORT A VOTER FILE UPDATE	
Name Correction:	
Address Correction:	
Maiing Address Update:	
Moved:	
(Name of person supplying information & relationship to	voter)
Deceased: (Name of person supplying information & relationship to	wateri
Seasonal Address:     Date Start:     Date End:	
SIGNATURE IS REQUIRED TO MAKE ANY UPD	ATES
) certify under penalty of perjury under the laws of the State of Califor this form is true and correct. Printed Name:	

#### UNSIGNED BALLOT STATEMENT

This form is used if the voter has a ballot return in the system but it is challenged with Missing Signature. The voter may complete this form. The form will be returned to the Election Division daily with the Ballot Collection. It is placed in the manila envelope labeled Unsigned Ballot/Signature Verification Statement.

STORE OF THE OWNER OWNER OF THE OWNER OF THE OWNER OF THE OWNER OWNER OF THE OWNER	Assessor-Recorder-County Clerk Election Division
	1127 1* St., Suite E Nepe, Ca 94559
MILES ST.	(707) 253-6021 Fax: (707) 253-6390
A Tradition of Stewardship A Commitment to Service	JOIN TUTCUR REGISTRAR OF VOTERS
UNSIGNED BALL	OT STATEMENT
READ THESE INSTRUCTIONS CAREFULLY BEFOR	COMPLETING THE STATEMENT. FAILURE TO
FOLLOW THESE INSTRUCTIONS MAY CAU	SE YOUR BALLOT TO BE INVALIDATED.
than 8:00 pm on Election Day, March 3, 2020.	ement at any Vote Center in Napa County no later
original vote-by-mail ballot envelope or return th later than 5:00 pm on March 20, 2020.	lay through Friday 8:00 am to 5:00 pm to SIGN your e completed Statement. This must be done by no
March 20, 2020. Postmarks do not count. Fax the signed and completed Unsigned Ballot S You may fax the completed Statement to (707) 2	enclosed postage paid envelope and mail to our apa County Election Division no later than 5:00 pm on
l, , am a rej	istered voter of Napa County, State of California.
I declare under penalty of perjury that I requested and n will not vote more than one ballot in this election. I am am the person whose name appears on the vote-by-mai	resident of the precinct in which I have voted, and I
I understand that if I commit or attempt any fraud in co attempt to aid and abet fraud in connection with voting, imprisonment for 16 months or two or three years.	
I understand that my failure to sign this statement mean	s that my vote-by-mail ballot will be invalidated.
Signed Voter's Simulure Power of Attames cannot be access	Date
Witness	
Residence Address:	
	e'Voter Namen

#### SIGNATURE VERIFICATION STATEMENT

This form is used if the voter has a ballot return in the system but it is challenged with Sig In Review. The voter may complete this form. The form will be returned to the Election Division daily with the Ballot Collection. It is placed in the manila envelope labeled Unsigned Ballot/Signature Verification Statement.

Charles M				Assessor-Recor	Election Divisi
1870	-				127 1* 8, 849
6 5	/				Napa, Ca 945 (707) 253-43
0100				Fi	(707) 253-43 ss: (707) 253-43
A Tradition of Stewardsh A Commitment to Servic				REGIST	JOIIN TUTES
	SIGNATURE	VERIFICATION	STATE	MENT	
READ THESE	INSTRUCTIONS CAREF	ULLY BEFORE COMPLE	TING THE S	TATEMENT. F	AILURE T
FOLLO	W THESE INSTRUCTION	NS MAY CAUSE YOUR	BALLOT TO	BE INVALIDA	TED.
You may County • Come to You may Friday 8 • Mail the Place th	f at any Vote Center or Dro y drop off your signed and in No later than 8:00 pm on E o our office in person. y drop off your completed 3: 8:00 am to 5:00 pm. This gy e signed and completed Sig is signed and completed become our Statement much be com-	completed Statement at an lection Day, March 3, 2020 Statement to the Napa Cou ist br. doog. by no later tha gnature Verification State atement in the enclosed p	1. unty Election in 5:00 pm or ment. ostage paid e	Division Monday March 20, 2020	, through ).
March 2 Fax or e You may the Nap declare under precinct in while understand th attempt to aid imprisonment f	20, 2020. Postmarks do not mail the signed and compl y fax the completed Statem a County Election Division (	leted Signature Verificatio sent to (707) 253-4390 or is must receive the form no 1 quested and retuned a volu- e person whose name app ny fraud in connection wit with voting, I may be con- ree years.	en Statement email it to <u>Ele</u> ater than 5:0 http://state.of C te-by-mail ba bears on the v h voting, or if victed of a fel	ctions@countyo 0 pm on March 2 alifornia. Ilot. 1 am a reside vote-by-mail ball 1 aid or abet fra lony punishable i	fnapa.org; 20, 2020. ent of the ot envelope ud or by
March 2 Fax or e You may the Nap declare under precinct in while understand th attempt to aid imprisonment f	10, 2020. Postmarks do not imail the signed and comply fac the completed Statem a County Election Division i penality of perjury that i re ch I have veted, and I am th at if I commit or attempt a or abet fraud in connection for 16 months or two or thr	count, leted Signature Verificatio erent to (707) 253-4390 or must receive the form no l istered voter of Napa Cour quested and retuned a vol e person whose name app ny fraud in connection witt with voting, I may be con vee years.	en Statement email it to <u>Ele</u> ater than 5:0 http://state.of C te-by-mail ba bears on the v h voting, or if victed of a fel	ctions@countyo 0 pm on March 2 alifornia. Ilot. 1 am a reside vote-by-mail ball 1 aid or abet fra lony punishable i	fnapa.org; 20, 2020. ent of the ot envelope ud or by
March 2 Fax or e You may the Nap Vacessessesses I declare under precinct in white I understand th attempt to aid imprisonment fi	10, 2020. Postmarks do not imail the signed and comply fac the completed Statem a County Election Division i penality of perjury that i re ch I have veted, and I am th at if I commit or attempt a or abet fraud in connection for 16 months or two or thr	count. Herd Signature Verification Herd Signature Verification must receive the form no 1 listened voter of Napa Court quested and retruned a vot quested and retruned a vot quested and retruned a vot ny fraud in connection with with voting, I may be can ne years. his statement means that	in Statement email it to Ele ater than 5:0 hty, State of C te-by-mail ba bears on the v h voting, or if victed of a fel my vote-by-n	ctions@countyo 0 pm on March 2 alifornia. Ilot. 1 am a reside vote-by-mail ball 1 aid or abet fra lony punishable i	fnapa.org; 20, 2020. ent of the ot envelope ud or by
March 2 Fax or e You may the Nap Vacessessesses I declare under precinct in white I understand th attempt to aid imprisonment fi	10, 2020, Postmarks do not mail the signed and compl y fax the completed Statem a County Election Division penalty of perjury that i re ch have veted, and i an th at if i commit or attempt a if i commit or attempt and or able fraud in connection for 15 months or two or the at my failure to complete t	count. Herd Signature Verification Herd Signature Verification must receive the form no 1 listened voter of Napa Court quested and retruned a vot quested and retruned a vot quested and retruned a vot ny fraud in connection with with voting, I may be can ne years. his statement means that	In Statement Imail it to <u>file</u> ater than 5:0 http://mail.ba bears on the v h voting, or if victed of a fel my vote-by-n	ctions@countyo 0 pm on March 2 alifornia. Ilot. I am a reside rote-by-mail ball I aid or abet fra lony punishable l nail ballot will be	fnapa.org; 20, 2020. ent of the ot envelope ud or by e invalidates
March 2 • Fax or e You may the Nap I declare under I declare under I understand th interfisionment I understand th I understand th	10, 2020, Postmarks do not mail the signed and compl y fax the completed Statem a County Election Division penalty of perjury that I re h have veted, and i am th ch have veted, and i am th th is different or attempt a or able fraud in connection or able fraud in connection for 15 months or two or th at my failure to complete t	count. Head Signature Verificatio Head Signature Verificatio Head Signature Verification must receive the form no 1 sterned voter of Napa Coun quested and retuned a vot quested and retuned a vot question of the statement means that voters light	In Statement Imail it to <u>file</u> ater than 5:0 http://mail.ba bears on the v h voting, or if victed of a fel my vote-by-n	ctions@countyo 0 pm on March 3 alifornia. Not. I am a residi vote-by-mail ball vote-y-mail ball long punishable I nail ballot will be	fnapa.org; 20, 2020. ent of the ot envelope ud or by e invalidates
March 3 Fasc ore Fasc ore You may You may You may You may You may You	10, 2020, Postmarki do noti mail the signed and compl y fax the completed Statem ca County Election Division ca County Election Division penalty of perjury that ire penalty of perjury that ire haat of Leommit or attempt an at all commit or attempt and at my failure to complete t vendriame kministra (Jappe)	count: tend Signature Verification tend Signature Verification tend Signature Verification istered voter of Napa Cour quested and retruned a vot tended and retruned a vot tended and retruned a vot tended and retruned a vot south of the south of the south of the tended of the south of the south of the conversion of the south of the south of the conversion of the south of the south of the conversion of the south of the sou	in Statement imail lit to Ele- later than 5:0 inty, State of C te-by-mail ba- sears on the v h voting, or if victed of a fel- my vote-by-m my vote-by-m my vote-by-m	ctions @countyco 0 pm on March 2 alifornia. Ilot. I am a reside vote-by-mail ball I aid or abet fra fory punishable I nail ballot will be yoneante accyvel Pary helmos	fnapa.org; 20, 2020. ent of the ot envelope ud or by e invalidates

#### VBM BALLOT PICKUP ACCOUNTABILITY SHEET

This form will be completed for each ballot collection. The Ballot Collectors and the Election Division will complete the bottom portions of the forms.

Vote Center Locat	tion:
Am Can Holiday	Inn
Vote center Worker:	
Date ballots were received:	
Rover completes	
Rover: VICKI PRAZAK	
Time ballots were picked up:	
Date ballots were picked up:	
Office staff completes	
Election Staff:	
Rover: VICKI PRAZAK	
Time ballots were dropped off:	
Number of ballots dropped off:	
Date ballots were delivered to the	Election Division:

#### IN-PERSON BALLOT PICKUP ACCOUNTABILITY SHEET

This form will be completed for each ballot collection. The Ballot Collectors and the Election Division will complete the bottom portions of the forms.

	AM CAN BOYS AND GIRLS CLUB
v	Vote center worker completes
D	ate LIVE ballots were received:
-	Rover completes
	over:
	me LIVE ballots were picked up:
D	ate LIVE ballots were picked up:
	Office staff completes
EI	ection Staff:
Rc	over:
Tir	me LIVE ballots were dropped off:
٧ı	mber of LIVE ballots dropped off:
Da	te LIVE ballots were delivered to the Election
Div	vision:

#### ACCOUNTABILITY SHEETS

There will be several Accountability Sheets that will be used at the Vote Centers. Each Accountability Sheet has instructions listed on it. All Accountability Sheets need to be done at the beginning and end of each day. The Accountability Sheets are found in the Forms Binder. The Accountability Sheets will stay in the Forms Binder until returned Election Night. If you have any questions regarding the forms text/call the Election Triage Line at (707) 339-3457.

#### **ICX Seal Accountability Sheet**

Dete			∎f D «7		Yote			End of De		Yote
	ICX 8 26	ICX 8 27	ICX 8 28	ICX # 29	Center Lead Initials	ICX 8 26	ICX 8 27	ICX 8 28	ICX # 29	Center Lead Initials
	1E+06	1E+06	1E+06	1E+06		1E+06	1E+06	1E+06	1E+06	
	1E+06	1E+06	1E+06	1E+06		1E+06	1E+06	1E+06	1E+06	
	1E+06	1E+06	1E+06	1E+06		1E+06	1E+06	1E+06	1E+06	
*****	1E+06	1E+06	1E+06	1E+06		1E+06	1E+06	1E+06	1E+06	
	1E+06	1E+06	1E+06	1E+06		1E+06	1E+06	1E+06	1E+06	
	1E+06	1E+06	1E+06	1E+06		1E+06	1E+06	1E+06	1E+06	
6/1/2018	1E+06	1E+06	1E+06	1E+06		1E+06	1E+06	1E+06	1E+06	
6/2/2018	1E+06	1E+06	1E+06	1E+06		1E+06	1E+06	1E+06	1E+06	
6/3/2018	1E+06	1E+06	1E+06	1E+06		1E+06	1E+06	1E+06	1E+06	
6/4/2018	1E+06	1E+06	1E+06	1E+06		1E+06	1E+06	1E+06	1E+06	
/5/2018	1E+06	1E+06	1E+06	1E+06		1E+06	1E+06	1E+06	1E+06	
Center L and end	eadson i of each c	tativ will be	e respons lisorepan	ible for ve cies and e	lies the B rifying the explanatio	Blue Si ns will be i	eal Num ecorded	<mark>bers</mark> a in the Col	t the begii nments se	nning rotion.

#### ICX Activation Card Accounting Log Statewide Direct Primary Elections - June 5, 2018 /ote Center Name: Angwin Fire House Start of Day Count Poll Yoter Worker Cards Lead 2 5 End of Day Count Vote Poll Voter Lead nee +/-Vorker Cards Initiale Date Connests Starting Inventory 5/26/2018 5/27/2018 5/28/2018 5/29/2018 5/30/2018 5/31/2018 671/2018 67272018 6/3/2018 6/4/2018 6/5/2018 ICX \$26: ICX \$27: ICX \$28: \*Election Night - record the Public Counter number for each ICX Tablet ICX \$29: Form Instructions: Vote Center Lead verifies Starting Inventory counts and initials. The Vote Center Leads on duty will be responsible to record the Activation Card counts at the beginning and end of each day. Any discrepancies and explainations will be recorded in the Comments column. Call the Election Division Office immediately if there are any discrepancies at (707) 253-421. On Election Night, after all voters have voted and before shuftly down the (XL bables, record the Public Counter runneer for each ICX lablet. This log remains in the Vote Center Forms Binder which will be returned Election Night.

#### ICX Activation Card Accountability Sheet

#### Public Counter Accountability Sheet

<b>B</b> .d.	ю <b>т 1</b> 3	1101 I	16 Bay 162 B	ICI I 12	Yale Cealer Lead Iailial	162.0.3	іст I 11	E.J. of B.A. ICX II 11	ICI I 12	Yale Ceale Lead Iailia
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6472141										
6/2/201										
6/3/201										
67672141										
./S/2010										
to make will be r end of e	sure it ma esponsibi ach day, r	tches the tor comp	number fre deting the paneies an	om the pro <b>Pablic</b> d explana	vious nigh Counte tions will t	P <b>ublic Ci</b> K and initis r Account be recorde	uls. The Ve tability Sh d in the C	nte Center lect at the omments s	Loads on beginning ection. C.	duty and all the

#### Live Ballot Box Accountability Sheet

	+	
-		
	+ +	
 _	+	
		-
 	+ +	
	+ +	
	+ +	
 	+ +	
ter Lead will app		

#### **Black Ballot Box Accountability Sheet**

#### Black Ballot Box Accountability Sheet Statewide Direct Primary Elections - June 5, 2016

State wae Direct Primary Elections + Julie 3, 2010

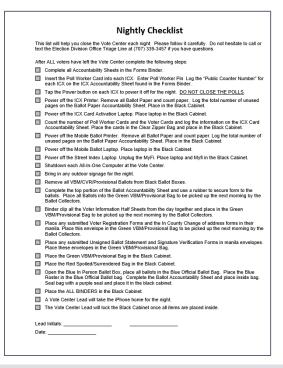
Soal Humbor	Data & Timo Applied	Load Initialr	Dato & Timo Brakon	Loadr Initialr	Roaran far Romaval
	-				
		+			
	-	-			
	-				
Center Lead will i ine. The Victe Ce Vumbers as	write the date onter Leads co they are char	and time ea n duty will bi nged. The V	och seal is a e responsib ote Center i	opilied and re le for verifyin Lead will write	llow Seal . The Vote moved and initial the g the Yellow Seal e the reason for removal
ection. Call the	Election Divi	sion Office.	immediatelj	if there are a	l in the Comments any discrepancies at (707) h will be returned Election

#### **Ballot Paper Accountability Sheet**

Ballot Paper Sent to Voter Center Date Paper at Start of Day Paper at End of Day										
Data		tart of Day	Ynter Center Leed Initialr	Paper at MBP Paper		Tutor Conto r Load Initial				
*****	400	500								
*****										
*****										
*****										
****										
****										
*****										
****										
/1/2020										
heets of ogged on he balck c 'enter Lea lection Di oction. Ca	<b>Ballot Pape</b> this form each r abinet at night. ds will log the n vision. Any dis ill or text the Ek	r dropped of sight after the v Before everyth umber of sheet crepancies and section Division	at each Vote oter conter i ing is packe s of <b>Ballo</b> explanations Triage Line i	Center, This ne s closed. All pa d for return Elec <b>t Paper</b> bein s will be recorde nmediately if th	verifying the nu eds to be check per is to be sto tion Night the 1 g returned to th d in the Comme ere are any Forms Binder u	ed and red in Pote e nts				

#### NIGHTLY CHECKLIST

Inside the Forms Binder you will find the Nightly Checklist. Use this daily to make sure the Vote Center is closed for the night. There will be a checklist for each day. These checklists will remain in the Forms Binder until returned Election Night. If you have any questions regarding the forms text/call the Election Triage Line at (707) 339-3457.



### **ELECTION NIGHT CHECKLIST**

Use the Election Night Checklist to close the Vote Center down Election Night. All steps should be done in the order listed. The Election Night Checklist will be left in the Forms Binder until returned Election Night. If you have any questions regarding the form text/call the Election Triage Line at (707) 339-3457.

	Election Night Checklist
166	list will help you close the Vote Center on Election Night. Please follow it carefully. All items will d to be pack and locked up before you leave the Vote Center. Detailed instruction can be found in training manuals. Do not hesitate to contact the Election Division Office if you have questions.
(70)	7) 253-4321.
Afts	r ALL voters have left the Vote Center complete the following steps:
	Log the "Counter Number" for each ICX on the ICX Accountability Sheet found in the Forms Binder.
	Close the Polls on each ICX. Use the step by step instructions found in the Training Guides.
	Power Off each ICX. Use the step by step instructions found in the Training Guides.
	Find the corresponding Black Sultcase for each ICX and ICX Printing. Unplug all cords and place items in the Black Sultcases. Use the step by step instructions found in the Training Guides.
	Close the Polls on ICX Ballot Card Issuing Laptop. Use the step by step instructions found in the Training Guides.
	Close the Polls on the Mobile Ballot Printing. Use the step by step instructions found in the Training Guides.
	The Mobile Ballot Printer, Mobile Ballot Laptop and KCK Ballot Card Issuing Laptop will go on the top shelf of the Black Cabinet.
	Shutdown each All-In-One Computer at the Vote Center.
	Find the All-In-One Carrying Cases on the bottom shelf of the Black Cabinet. There will be one for each All-In-One.
	Place the All-In-Ones on the bottom shelf of the Black Cabinet.
	The Desktop Printers for CVR Computer and the Registration Klosk will go on the shelf of the Black Cabinet.
	Find the Clear Tub labeled Dymo Printers and place all the Dymo Printers in tub. This tub will be placed in the Silver Cage for pickup.
	The Vote Center Lead will lock the Black Cabinet once all items are placed inside.
	Close up the ICX Voting Booths and set aside for pickup.
	Close up all the Blue Voting Booths used for Paper Ballots and stack for pickup.
	The lid to each Clear Tub will list what belongs inside. Place all items, except items that need to be returned Election Night, back into the corresponding tub. The tubs will be placed inside the Silver Cage for pickup.
	All A-Frame Signs and Flags will be placed in the Silver Cage for pickup.

## Additional Forms

### VOTER INFORMATION FORMS

These forms will be in the Clear Voter Lookup Tub. This form will follow the voter until the voter receives a ballot. The Voter Information Form is to help with the flow of the Vote Center and to make finding the voter in the system go smoothly. The forms will be stored in the Green VBM/Provisional Ballot Bag each night. Return all completed Voter Information Form with the daily ballot pickup.

PA COUNT	Assessor-Recorder-County Clerk Election Division	For Official Use Only ~ Para <u>Uso Oficial</u>		
	1127 1 <sup>st</sup> St, Suite E Napa, CA 94559-2922	Voter ID # Lost/Destroyed/Did Not Receive Ballot		
CVIIFORHIV	(707) 253-4321 Fax: (707) 253-4390	Address Change Not Registered		
Tradition of Stewardship A Commitment to Service	JOHN TUTEUR REGISTRAR OF VOTERS	Name Change Party Change		
A.C. BOYS & GIRLS CLUB Previously Registered				
/oter Informa	tion ~Información para el Electo	r		
lame ~ Nombre _		Date of <u>Birth</u> ~ Fecha de nacimiento		
Residential Addres	ss ~ Dirección			
City ~ Ciudad		~ <i>Código postal</i> Party ~Partido		
City ~ Ciudad Mailing Address~I	State ~ EstadoZip Domicilio Postal	~ Código postal Party ~Partido		
City ~ Ciudad Mailing Address~I If you cannot	State ~ EstadoZip Domicilio Postal	~ Código postal Party ~ Partido tion ~ si no puede aparecer en persona, complete esta sección		
City ~ Ciudad Mailing Address~I If you cannot I give	State ~ Estado Zip <u>Domicilio</u> Postal appear in person please complete this <u>sec</u>	~ <i>Código postal</i> <u>Party</u> ~Partido tion <u>~si</u> no puede aparecer en persona, complete esta sección ballot on my behalf.		
City ~ Ciudad Mailing Address ~ I If you cannot I give Le doy permiso a	D <u>omicilio</u> Postal Zip 2000 Zip Postal 2000 zipear in person please complete this <u>acc</u> 2000 zipear permission to pick up a 2000 para recoger	~ <i>Código postal</i> <u>Party</u> ~Partido tion <u>~si</u> no puede aparecer en persona, complete esta sección ballot on my behalf.		
ity ~ Ciudad falling Address~I If you cannot I give Le doy permiso a Signature ~ Firma VOTER DECLARAT imperson 1 do here statement. DECLARACIÓN D MCALCIÓN D MCALCIÓN LO Wotar dos veces o entreguen una bala	State ~ Estado Zip      Domicilio Postal appear in person please complete this ges     permission to pick up a     para recoger     a     TON. I am a registered voter in Napa County a     the is a crime and is punishable by imprison     use I either failed to receive. Jost or destroyee     by affirm under penalty of perjury, under the     EL VOTANTE: Soy un votante registrado en     hacresre para por un votante es un delito y     to a for ecemplazo porque no he recibido, pere     nermolazo porque no he recibido, pere	~ <i>Código postal</i> <u>Party</u> ~Partido tion~si no puede aparecer en persona, complete esta sección ballot on my behalf. una balota en mi nombre.		

### IN COUNTY CHANGE OF ADDRESS FORM (COA)

The In County Change of Address Form (COA) will be at the CVR Table. ONLY use this form a voter that is changing their residential address from one Napa County address to another Napa County address. Return all completed In County COA Forms with the daily ballot pickup.

ntil the close of the polls on Election Day. Thi atellite office.	s torm must be provided in person to th	e county election	ns official's office	e, polling location, o
First name	Nidele nam	e		
Last name (including suffix, such as Jr., Sr., III)				
Current residence address		Apt or	Unit #	
City		State	CA Zip	
_Address _City		ŝ	kptorUnit≢ State CA Zip	
City I declare under penalty of perjury under the la	wc of the State of California that the inf	ŝ	State CA Zip	
-	ws of the State of California that the inf	ŝ	State CA Zip	

### LIVE BALLOT ROSTER

Each Vote Center will have a Blue Ballot Roster for each day the Vote Center is open. Voters who choose to vote in person at the Vote Center will not receive an envelope. Place the voter ballot label in the Blue Roster. The voter signs on the line below the label. Return the Blue Roster and all in person ballots with the daily ballot pickup.

	E BALLOT	NAPA COUNTY ELECTION DIVISION		Live Ballot Roster Certificate natures appear hereinbefore in this roster voted excep hallenged and denied the right to vote. No. Nome
Image: State Wide Direct PRIMARY ELECTION       Brain wer:       Brain wer:       HED IN       NAPA COUNTY ELECTION DIVISION       Brain wer:       Of       Of       NAPA COUNTY ELECTION DIVISION       Brain wer:       Direct wer: <tr< th=""><th>AGTED</th><th></th><th>No Name</th><th>No Name</th></tr<>	AGTED		No Name	No Name
Image: State Wide Direct PRIMARY ELECTION       Brain wer:       Brain wer:       HED IN       NAPA COUNTY ELECTION DIVISION       Brain wer:       Of       Of       NAPA COUNTY ELECTION DIVISION       Brain wer:       Direct wer: <tr< td=""><td>UJIER</td><td></td><td>No Name</td><td>No Name</td></tr<>	UJIER		No Name	No Name
STATEWICE DIRECT PRIMARY ELECTION User wave WID NAPA COUNTY ELECTION DIVISION We derive and wave and w			No Name	No Name
JUNE TO THE COUNTY ELECTION     electron.       NARA COUNTY ELECTION DIVISION     with the association of the method method and and and and and and and and and an			No Name	No Name
Interspect of the second seco	(Schoon Harver) HELD IN NAPA COUNTY ELECTION DIVISION (visit canter Landers) OF		election. We further certify that the total number o container and the number accounted for i We further certify that the assisted voters Vote Center Lead	f official ballots received, voted, rejected, spoiled and as indicated on the ballot statement. list and challenge list show a complete list of all voter Vote Center Lead
ON JUNE 5,2018 JUN			Vote Center Clerk	Vote Center Clerk
INTE 5, 2013 The rest The second sec				
It members of the presents based that sign this certificate.  I members of the presents based that sign this certificate.  I mappa COUNTY ELECTIONS DEPARTMENT JUNE 3, 2000 TO TATEWIDE DEPARTMENT UNE Server Location  Visit Centre	UN		Youe Center Clenk	vote Center Cienc
	JUNE 5, 2018 STATEW VORTBORN ALT REV was USED Information and the Balance man and the CALBORNER STATEMENT DECEMBER STATEMENT OF A DECEMBER STATEMENT O	IDE DIRECT PRIMARY ELECTION en. I amail east 15 years cid. WARNING: By signing this roater, you ar try J all transponds this scalar thysical entry alterniphic vicks, vick on 19500) disdars do EE UU. Soy all menos: 18 arcs. ADVBRTENCIA: All firmar on Ina Catorid de Contados pansous agider personages vice finadation	e altimingthat you have not moved from the address show omore than once, altempt to vote more than once, impers or retail sta usteriatima an se noise ha mutachide la discritto	s It is a of me punishable by alle a voter, or attempt to señalada. Es un ofmen cenaño
Veter Signature Telan Date Place Label nere Place Label nere Place Label nere	JUNE C, 2016 STATUS VIETNESS AND	IDE DIRECT PRIMARY ELECTION UNITED IN A CONTRACT PRIMARY PRIMA	enterne behaviore, observed on somethies the solution as does not been behaviored on the solution of the solut	<ul> <li>Telactore screen screen being of the screen being of</li></ul>
		IDE DIRECT PRIMARY ELECTION UNITED IN A CONTRACT PRIMARY PRIMA	enterne behaviore, observed on somethies the solution as does not been behaviored on the solution of the solut	

### **Challenged/Assisted Voters List**

The Challenge/Assisted List is located in Live Roster.

A person requesting a ballot to vote may be challenged within the Vote Center only by a member of the precinct board upon any or all of the following grounds; 1) The voter is not the person whose name is on the voter file 2) The voter is not a citizen of the United States 3) The voter has voted in that election 4) The voter is presently on parole for the conviction of a felony. Challenges may be made only upon sufficient probable cause based on personal factual knowledge. Complete the information needed on the Challenge List for every voter challenged.

HAME OF PERSON				annerdaner with Election			
	ASSISTED	RESIDEN		HAME OF	ERSONASSISTED	RESIDEN	ce
		-					
				LLENGE LIST			
				SECTION 14248			
ME AND ADDRESS OF		ALLENGEE EACH PER	RSON OFFERING	INFORMATION CONCE	RATION NUMBER OF RHING ANY PERSONS IT TO SECTION 14247.	GROUNDS OF CHALLENGE	DETERMINA TION OF THE POARD
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HAHE							
HAHE							

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# SECTION 4: OPENING PROCEDURES

This Section covers all of the following information;

Declare the Polls Open Ballot Collector Pick Up Posted Materials This page is left blank intentionally.

## **Opening Procedures**

All computers will need to be logged into daily. All outside signs need to be setup. Review all forms and Accountability Sheets that need completed each day. If you have any questions please text/call the Election Triage Line at (707) 339-3457.

conta (707) Befor	ist will help you open the Vote Center each morning. Please follow it carefully. Do not hesitate to act the Election Division Office if you have questions. You can call or text Election Triage Line 339-3457. The any voters enter the Vote Center complete the following steps:
	re any voters enter the Vote Center complete the following steps:
_	
	Power on the iPhone for the Voter Center and make sure that it is charged.
	Plug in and power on the Myfi.
	Complete all Accountability Sheets in the Forms Binder.
_	Count all unused ballot paper for the ICX and the MBP. All paper is shrink wrap in stacks of 100 sheets. Only open one pack at a time. Log totals on the Ballot Paper Accountability Sheet found in the Forms Binder.
	Insert the Poll Worker Card into each ICX. Enter Poll Worker Pin. Log the "Public Counter Number" for each ICX on the ICX Public Counter Accountability Sheet found in the Forms Binder.
	Power ON the ICX Printer. Place Ballot Paper in the Printer Tray.
<b>—</b> •	Remove the Poll Worker Card. The ICX is ready for its first voter.
	Power ON the Mobile Ballot Printer.
_	Connect cable from the Mobile Ballot Printer to the Mobile Ballot Laptop. Login to the Mobile Ballot Laptop.
	Power on the Registration Kiosk
	Login to the Street Index Laptop.
	Login to the Voter Lookup, VBM and CVR computers. Check all necessary settings.
	Place any outdoor signage for the day.
_	A Ballot Collector will visit the Vote Center to pick up contents of the Green VBM/Provisional bag and the Blue Official Ballots Bag. The Ballot Collector will ONLY be picking up items from the previous day. DO NOT add to what is already in the bags.
_	Once someone (a Voter or a Vote Center Worker) verifies the black ballot boxes and blue in person ballot box are empty place a yellow seal on the boxes and log them on the Black Ballot Box Accountability Sheet found in the Forms Binder.

### DECLARE THE POLLS OPEN

### "THE POLLS ARE NOW OPEN!"

An Election Officer will announce daily aloud at their Vote Center's designated opening time "THE POLLS ARE NOW OPEN!"

On Election Day at exactly 7:00 a.m., an Election Officer will declare out loud: "THE POLLS ARE NOW OPEN!"

Show the first voter in line (or a Vote Center Staff Member) the empty Black Ballot Boxes and the Blue In-Person Ballot Box before closing and placing a seal on the boxes. The Yellow Seal Numbers needs to be logged on the Ballot Box Accountability Sheet and the Live Ballot Box Accountability Sheet.

### BALLOT COLLECTOR PICK UP

The Ballot Collectors will not come the Vote Centers the first day they open. Ballot Collector will ONLY be collecting items from the previous day. Please do not add any items to the bags from the current day!

They will be collecting the following items:

- Green VBM/Provisional Bag
  - VBM Ballots dropped off at Vote Center
  - o CVR Ballots voted at Vote Center
  - Provisional Ballots voted at Vote Center
  - Completed Voter Information Half Sheets
  - Completed In County COA Forms
  - Completed Voter Registrations
  - Completed Missing Signature Forms
  - Completed Signature Verification Forms
- Sealed Blue Official Ballot Bag
  - Voted In-Person ballots from Blue In-Person Ballot Box
  - Blue Roster from previous Day

### POSTED MATERIALS

Be sure that all posted materials are still up and that all items are still on the Reference Table. If you are missing any items text/call the Election Triage Line at (707) 339-3457.

# **SECTION 5: VBM WORKSTATION**

This Section covers all of the following information;

Computer Login Changing the Web Browser Default Opening Vote Center Application Processing a Lost/Damaged Envelope Processing an In-Person Voter Processing a Take Home Vote By Mail This page is left blank intentionally.

### Computer Login

• Turn on the Computer.

•

- Click Control+Alt+Delete.
- A screen will appear with a warning, click ok to continue to login screen.



- Each Voter Center Staff member will be given a County Login Name.
  - The password we be confidential to each staff member. This will have been setup by the staff member during training.
  - If it is not your user name that appear click switch user to enter the correct user name.
  - Click the White Arrow to log in when all information is correct.



### Changing the Web Browser Default

The Vote Center App needs to be run through Internet Explorer. This is not the default web browser set for the users. This will have to be set up the first time you logon to a new computer. Follow the steps below to setup the correct web browser.

• Click on the windows tab at the bottom left corner of the screen.



• Click on the Settings Icon.



• The Windows Settings screen will open.

Settings			– 🗆 X
	Windows	Settings	
	Find a setting		
旦			
System Display, notifications,	Devices Bluetooth, printers, mouse	Phone Link your Android, iPhone	Network & Internet Wi-Fi, airplane mode, VPN
power Personalization Background, lock screen, colors	Apps Uninstall, defaults, optional features	Accounts Your accounts, email, sync, work, other people	Time & Language Speech, region, date

• Start typing "Default" in the "Find a Setting" search bar.

• Options will start to appear below the search bar. Click on "Default App Setting."

		– 🗆 X		
Windows	s Settings			
default				
📑 Default app settings	5			
📑 Choose a default we	eb browser			
E Choose a default app for each protocol		$\bigoplus$		
📑 Choose a default ap	pp for each type of file e	Network & Internet Wi-Fi, airplane mode, VPN		
📑 Choose a default en	nail app			
Show al	l results	0		
	Х	(L) A字		
Apps	Accounts	Time & Language Speech, region, date		
features	work, other people	apecon, region, date		
	default Default app setting: Choose a default we Choose a default ap Choose a default ap Choose a default ap Choose a default er Show al Apps sinstall, defaults, optional	<ul> <li>Default app settings</li> <li>Choose a default web browser</li> <li>Choose a default app for each protocol</li> <li>Choose a default app for each type of file</li> <li>Choose a default email app</li> <li>Show all results</li> </ul>		

• The Default Apps will appear. Use the side scroll bar to find the Web Browser Setting.

Settings		
Home Find a setting	Default apps           Windows Media Player	^
Apps	Photo viewer	
E Apps & features	Photos	- 6
E Default apps	-	- 1
印 <u></u> Offline maps	Video player	
Apps for websites	Vindows Media Player	
□ Video playback	Web browser	- 1
	C Microsoft Edge	
	Reset to the Microsoft recommended defaults	
	Reset	
	Choose default apps by file type	~

• Click on the Web Browser that is listed to see the options.

Settings	-	o x
Home       Find a setting     P	Default apps           Windows Media Player	
Apps         III       Apps & features         IIII       Default apps         IIII       Offline maps         IIII       Apps for websites         IIII       Video playback	Photo Choose an app Microsoft Edge Recommended for Windows 10 Video Look for an app in the Store Web t	
	Microsoft Edge Reset to the Microsoft recommended defaults Reset	

• Click on "Internet Explorer" to change the default setting.

Set

• The Before You Switch screen will appear. Click "Switch Anyway."

Home Find a setting	Default apps Windows Media Player
Apps	Photo viewer
Image: End of the sector o	Before you switch         Try Microsoft Edge—it's new, it's fast, and it's built for Windows 10.         Check it out         Switch anyway
	Reset to the Microsoft Edge Reset to the Microsoft recommended defaults Reset

• The Web Browser has now been switched. Click the "X" to close the screen.

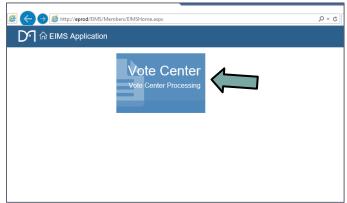
Settings			×K =
Home Find a setting	Default apps           Windows Media Player           Image: Contract of the second secon		Ŷ
Apps	Photo viewer		
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E Default apps			
邱. Offline maps	Video player		
Apps for websites	Windows Media Player		
□ Video playback	Web browser		1.1
	Internet Explorer		
	Reset to the Microsoft recommended defaults Reset		
			~

# Opening Vote Center Application

• Open the Vote Center Application (EIMS Management Icon) on the desktop.



• Click the Vote Center icon.



- The Vote Center Dashboard will open.
- Click on Process Voters.

elections/EIMS/Members ×			
$\leftrightarrow$ $\rightarrow$ C (i) elections/EIN	MS/Members/VoteCenter/DashboardView.aspx		
🔛 Apps 🚯 Chardonnay 🗋	CalValidator (2) 🎢 codes Codes Tree - El 🚳 Elections	Napa Cour 🕑 Election 1	Tools 🏾 👷 Google Maps 🔢 Napa Valley Register 🐲 NETR Online • Pi
Dr 🕅 Vote Center	Processing 2018 Statewide Direct Primary El	ection   2018June   06/05	5/2018 (36)
	Vote Center Dashboa	rd	
යි Dashboard	Voting Site Statistics		
Q Process Voters	e		
🕒 Online Reg Queue	All	🖽 April 18, 2018	3 - April 18, 2018 🗸 🗢 Refresh
Street Index	All voting site totals		
Settings -			
⊗ Security <del>-</del>	Category	Total	
	Issue	0	
	Issue & Return	0	
	CVR Issue	0	
	Grand total	0	
	All Voting Site totals		

• The Voter Processing Screen will open.

≡	Voter Process	ing			Napa County Election Divi
Dashboard	Search Voters				
Process Voters	Voter Last Name	Voter First Name First Name	Driver's License	Voter in Election	Voter Not in Election A Active Voter
Street Index	Residence Address Residence Street Address	City	Birth Date	Ballot not Issued	I Inactive Voter (can be activited if Address in Election) C Cancelled Voter (View Only)
∙ Settings <del>-</del> Security <del>-</del>			YYYY		P Local Pending Voter S State Pending (Counts as Active)
occurry -	Q Search Areset		Provisional Label		Page Size: 10
	Search Results				

• The VBM Workstation is now ready for the first voter.

# Processing a Voter with a Lost/Damage Envelope

Enter the voter's information and click search.

•

Dr 🔐 Vote Center	Processing 2018 Statewide I	Direct Primary Election   2018	June   06/05/2018 (36)		Jennie
≡	Voter Process	ing			Napa County Election Division
🛱 Dashboard	Search Voters				
Q Process Voters	Voter Last Name	Voter First Name	Driver's License	Voter in Election	Voter Not in Election
🗅 Online Reg Queue	Last Name	First Name	Driver's License	Ballot Issued	A Active Voter
Street Index	Residence Address Residence Street Address	City	Birth Date	- Daliot not issued	(can be activited if Address in Election) C Cancelled Voter (View Only)
Settings -			YYYY		P Local Pending Voter S State Pending (Counts as Active)
⊙ Security ⊷	Q. Search Search Results		II Provisional Label		Page Size: 10

• Click on the Voter ID to open the voter record.

keene	Last Name er ence Address	Voter Firs	st Name		s License	🔁 Ballot		Voter Not in El A Active Voter I Inactive Voter	
	ence Street Address	City	~		/ DD /			C Cancelled Vo P Local Pendin	d if Address in Election) oter (View Only) ng Voter ng (Counts as Active)
				III Provisional L	abel Voter found:	: 1			
Q Se earch	Results								Page Size: 10
	Results	Last Name	First Name	Birth Date	Residence Address	City	Reg Date	Party	Page Size: 10

The Voter Details screen will open. Click the "Re-Print" button under the Ballots Issued section
 Voter Processing
 Napa County Election Division

Voter Details - Je	ennie Re	ebecca Keener							
Voter Name	ener			Birth Date	Voter Signature Sign	ature History		EIMS Voter ID	
Residence Address	3			Reg Date	₩ <u>₩</u>	- ter ter   		Reg Number	
2476 W Pueblo Ave Napa CA 94558				10/27/201 Update Voter				65BT129173	
Ballot Details					Messages				
Ballot Type	Reg	g Precinct	Voting Precinct	VBM Precinct	* Permanent Vo	te By Mail			
007	22	21563	221563	8221563					
Party			Ballot Language						
Republican		$\checkmark$	English	~					
Request Perma     Take Home Vote		M Status In Person Ro	oster Voter Return To	Search Refresh					
allots Issued									
Ballot ID	вт	Issue Date	Туре	Mailed To		Return Status	Return Date	Ret Method	-4
041-0004-4904-2	007	10/1/2020	Vote Center Issue	2476 W Pueblo Ave Na	ipa CA 94558				Re-Print

• Place the label on the envelope with the red strip. Give the envelope to the voter to sign and place the ballot in. The voter will place the voted ballot in the envelope into the black ballot box.

### Processing an In-Person Voter

Ask the voter if they are voting In-Person at the Vote Center or would like a ballot to take home. This sections will cover In-Person Voters. Use the information on the label to help look up the in the Vote Center App.

• Enter the voters name and click search.

Dr 🖓 Vote Center	Processing 2018 Statewide I	Direct Primary Election   2018J	une   06/05/2018 (36)		Jennie
	Voter Process	ing			Napa County Election Division
ରି Dashboard	Search Voters				
Q Process Voters	Voter Last Name	Voter First Name	Driver's License	Voter in Election	Voter Not in Election
🖺 Online Reg Queue	Last Name	First Name	Driver's License	Ballot Issued Ballot not Issued	A Active Voter
Street Index	Residence Address Residence Street Address	City	Birth Date		(can be activited if Address in Election) C Cancelled Voter (View Only)
Settings -			YYYY		P Local Pending Voter S State Pending (Counts as Active)
⊙ Security +	Q Search		Provisional Label		Page Size: 10

• Click on the Voter ID one time to open the voter record.

Voter Last Name keener Residence Address Residence Street Address	Voter First N jennie City			/ DD /	🛛 Ballot		C Cancelled Vo P Local Pendin	d if Address in Election) oter (View Only)
Q Search Areset			Provisional L	abel Voter found	: 1			
								Page Size: 10
earch Results	ast Name F	irst Name E	Birth Date	Residence Address	City	Reg Date	Party	Page Size: 10

• Verify the Ballot Count Recommendation information says a ballot County May Count Ballot.

Ballot Counting Recommendation       Ballot Counting Recommendation         Image: Section Count Recommendation: Image: County may count the ballot for the voter.       Provention Count Recommendation: Image: County may count the ballot for the voter.         Image: Section Count Recommendation: Image: County may count the ballot for the voter.       Provention County may count the ballot for the voter.         Image: Section Count Recommendation: Image: County may count the ballot for the voter.       Image: County may count the ballot for the voter.         Image: Section Count Recommendation: Image: County may count the ballot for the voter.       Image: County may count the ballot for the voter.         Image: Section Count Recommendation: Image: County may count the ballot for the voter.       Image: County may count the ballot for the voter.         Image: Section Count Recommendation: Image: County may count the ballot for the voter.       Image: County may count the ballot for the voter when ANY conditions below are met:         Image: Section Count Recommendation Count Recommendation Count Recommendation Count Recommendation Count Recommendation Count Recommendation Count Count Recommendation Recommendation Count Recommendation Count Recommendatin Count Recommendation Recommendation Recommendation R	Ballot Activity Status	
	<ul> <li>Jennie Rebecca Keener EIMS Voter ID : 209575 / VoteCal ID : 1881929 Election date : 11/3/2020</li> <li>Ballot Count Recommendation: <a href="https://www.count.elealiot.for">www.count.elealiot.for</a> the voter is Active.</li> <li>Voter has VBM ballot activity for current election.</li> <li>No Provisional activity for current election.</li> <li>No Voter Participation activity for current election.</li> <li>Voter does not have any unprocessed list maintenance message(s).</li> </ul>	County may count the ballot for the voter when ALL conditions below are met : Voter is Active. No VBM ballots have been returned, no provisional ballots have been issued, AND no voter participation history record exists. Voter does NOT have any unprocessed list maintenance message(s). County please review the voter when ANY conditions below are met : Voter has unprocessed list maintenance message(s). Voter has unprocessed list maintenance message(s). Voter has unprocessed list maintenance message(s). Voter was Moved to current county after Close of Registration. Voter was Moved to current county after Close of Registration. Voter was Moved to current county after Close of Registration. Voter may have been included on the Prior County plotser completion. County should NOT issue a ballot to the voter when ANY condition(s) are met. VBM ballot has been returned and counted.

• If it is green, click Issue & Return to issue a Live Ballot and print a Label.

Ballot Details				Messages
Ballot Type	Reg Precinct	Voting Precinct	VBM Precinct	Permanent Vote By Mail
007	221563	221563	8221563	
Party		Ballot Language		
Republican	$\checkmark$	English	~	
Request Pern	nanent VBM Status			
_ Request Fem	Iditetit v Divi Status		-	
	e By Mail In Person Ros			

• Send the voter with their Label to the Ballot Issue Table.

Dallada Isanad

• The Label is placed in the Ballot Roster and the voter signs the line under the label. The Leads at the Ballot Table will issue a ballot for the ICX or from the Mobile Ballot Printer.

	REI ELLE CETION CONCEPTION CONTRACTOR CONTRACTOR Strategies Managements and disciplination for a solar solar to a solar to a solar solar to a solar solar to a solar to a solar to a solar to a solar to a solar to a so
Autor and a state	Start Strategy and
And the second second	Seve Do HEIDIS
Martin Control States	ar sheet

• Instruct the voter to place the voted ballot in the Blue Ballot Box.

### Processing a Take Home VBM Voter

Ask the voter if they are voting In-Person at the Vote Center or would like a ballot to take home. This sections cover Take Home Ballots. Use the information on the label to help look up the in the Vote Center App.

• Enter the voters name and click search.

Dr 🖓 Vote Center	Processing 2018 Statewide	Direct Primary Election   2018Ju	ne   06/05/2018 (36)		Jennie
≣	Voter Process	sing			Napa County Election Division
ଲି Dashboard	Search Voters				
Q Process Voters	Voter Last Name	Voter First Name	Driver's License	Voter in Election	Voter Not in Election
🖞 Online Reg Queue	Last Name	First Name	Driver's License	Ballot Issued	A Active Voter
Street Index	Residence Address Residence Street Address	City	Birth Date	P Dallot Hot Issued	(can be activited if Address in Election) C Cancelled Voter (View Only)
🕸 Settings 🗸			YYYY		P Local Pending Voter S State Pending (Counts as Active)
⊗ Security -	Q Search Search Results		Provisional Label		Page Size: 10

• Click on the Voter ID to open the voter record.

Voter L keene	ast Name r	Voter Fir jennie	st Name		's License	🔁 Ballot		Voter Not in E	
	nce Address ence Street Address	City		Birth D	/ DD /	Ballot	notissued	C Cancelled Vo P Local Pendin	ed if Address in Election) oter (View Only)
Q Se	rarch Reset	>		IIII Provisional I	Label Voter found:	: 1			Page Size: 10
	Results	Last Name	First Name	III Provisional I Birth Date	Label Voter found: Residence Address	City	Reg Date	Party	Page Size: 10

• Verify the Ballot Count Recommendation information says a ballot County May Count Ballot

Ballot Activity Status	
Ballot Counting Recommendation         Image: Second Seco	Ballot Counting Recommendation Legend           County may count the ballot for the voter when ALL conditions below are met : <ul></ul>

• If it is green, click Take Home Vote By Mail to issue a the ballot in the system and print a label.

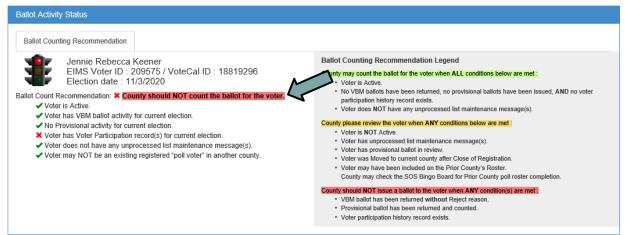
Ballot Type	Reg Precinct	Voting Precinct	VBM Precinct	* Permanent Vote By Mail
ballut Type	Rey Flecilici	Voling Freditici	VDIVI FIECIIICI	A Permanent vote by Man
007	221563	221563	8221563	
Party		Ballot Language		
Republican	$\checkmark$	English	~	
	anant VDM Status			
Request Perm	Idiletit v Divi Status			
Request Perm				
Request Perm     Take Home Vote		oster Voter Return T	o Search Refresh	

• Place the label on the Red Striped Envelope.

I authorize the person below to return my ballot: Autorizo a la persona mencionada abajo a devolver mi balota: Their name / Su nombre Their Signature / Su firma Relationship to voter / Relación con el votante	
Voter's declaration i declare that I am a resident of and a voter in the county, and the person whose name appears on this envelope. I have not applied, nor will apply for a vote-by-mill ballot from any other jurisdiction in this election. I declare under penaity of perjury that this is true to the best of my knowledge and belief. You must sign in your own handwriting. Your signature must match the signature on your voter registration card. Voter, sign here in Ink. Power of attorney is not acceptable.	Declaración del votante vo deciaro que: • Soy residente y votante en el condado, y la persona cuyo nombre aparece en este sobre. • No ha solicitado, ni solicitaré una baiota electoral por correo de niguna otra jurísdicción en esta elección. • Occior bajo pena de perjuno que esto se virdadero a mi teal saber y entender. Debe firma de puño y tetra. Su firma debe coincidir con la firma en la tarjeta de inscripción del votante. Votar dos veces en una elección es un crimen.
Elector, firme aquí con tinta No se aceptan poderes notariales.	
Date / Fecha (MM/DD/YYYY) Print name / Imprimir nombre Print your voter registration address / Imprima su dirección de registro de votante	048-1014-0448-1 ISS DT: 05/29/2018 ABS: 1234567 65BM012345 ELECT DT: 06/05/2018 REG: 8901234 BT 002 Joe Voter 7000 65th Street Sacramento, Ca 95823
If you are unable to sign, make your mark and have a witness sign below: Si usted no puede firmar, haga una marca y haga que un testigo firme abajo:	
Witness, sign here / Testigo, firme aquí	28-CRMB-0618

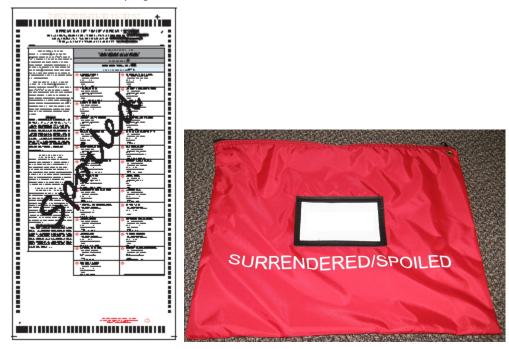
### **Ballot Count Recommendation Rule**

• If the Ballot Counting Recommendation is Yellow or Red please call or text the Election Triage Line at (707) 339-3457 for further assistance with that Voter.



### When a Voter Comes in with a Ballot to Spoil/Surrender

- Take the ballot from the voter and use a sharpie/market to write spoiled in large letters across the ballot/s and evelopes.
  - This ballot will be placed in the Red Spoiled/Surrendered Bag. It will be locked in the Black Cabinet every night.



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# SECTION 6: NIGHTLY CLOSING

This Section covers all of the following information;

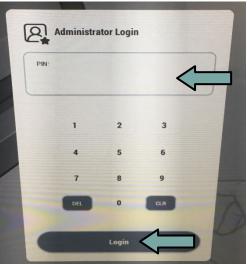
**Closing Procedures** 

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## Closing Procedures

Use the Nightly Closing Checklist to make sure everything is closed for the night. Complete all Accountability Sheets in the Forms Binder.

- Close all programs and logout of the All-In-One computers.
- Unplug the Myfi and place in the Black Cabinet.
- Close program and logout of the ICX Activation Laptop.
  - Unplug power cable and place in the black cabinet.
- Close program and logout of the Mobile Ballot Laptop.
  - Unplug power cable and place in the black cabinet.
- Power off the Mobile Ballot Printer
  - Remove Ballot Paper from bottom drawer of printer. Count all MBP paper. Place in Black Cabinet.
- Insert the Poll Worker card into the ICX.
  - The Administrator Login screen will popup.
  - Enter the Administrator Login PIN and press Login. The Vote Center Lead will have this PIN.



- Write the Public Counter on the ICX Pubic Counter Accountability Sheet. This if found in the Forms Binder.
- Remove the Pollworker Card.
- Press the Power button on the back of the ICX.



- Place all Poll Worker and Voter Cards in Black Cabinet.
- Remove all ICX Ballot Paper and count. Log the total on the Ballot Paper Accountability Sheet. Place in Black Cabinet.
- Logout of the Street Index laptop.
  - Unplug power cable and place in the black cabinet.
- Break the Yellow Seal on the Blue Ballot Box.
- Find the Blue Ballot Pickup Form in the Forms Binder. Count all In-Person Voted ballots and write the number in the bottom portion f the form. Complete the top portion of the form. Leave the form out for the ballot collecters to complete.
- Place all voted ballots in the Blue Official Ballot Bag.
- Place Blue Ballot Roster in the Blue Official Ballot Bag.
- Seal the Blue Official Ballot Bag closed with a Purple Seal.
- Remove all VBM/CVR/Provisional Ballots from Black Ballot Boxes.
- Find the Manila Ballot Pickup Form in the Forms Binder. Complete the top portion and use a rubber to secure form to the ballots. Place any all VBM/CVR/Provisional Ballots into the Green VBM/Provisional Bag.
- Place any submitted Voter Registration Forms in the manila labeled Voter Registration Cards. Place this envelope in the Green VBM/Provisional Bag.
- Place any submitted Unsigned Ballot Statement and Signature Verification Forms in their manila envelopes labeled Unsigned Ballot Statement and Signature Verification Forms. Place these envelopes in the Green VBM/Provisional Bag.
- Clip all Voter Information Sheets together and place in the Green VBM/Provisional Bag.
- Place the Green VBM/Provisional Bag in the Black Cabinet. This will be emptied the following day by the Ballot Collector.
- Place the Spoiled/Surrendered Bag in the Black Cabinet.
- Place all Black Binders in the Black Cabinet.
- Complete all Accountability Sheets in the Forms Binder. Place the Forms Binder in the Black Cabinet.
- When all items have been place in the Black Cabinet the Vote Center Lead will lock the cabinet.
- A Vote Center Lead will take the iPhone and keys home for the night.

# SECTION 7: ELECTION NIGHT CLOSING

This Section covers all of the following information;

### **Election Night Closing**

Closing Polls on ICX Equipment Packing All-In-Ones All Laptops Mobile Ballot Printer Desktop Printer Clear Tubs Blue Voting Booths Signage Miscellaneous Forms Ballots Items Staying at Vote center to be picked up Items to be Taken to Drop Off Locations This page is left blank intentionally.

## Election Night Closing

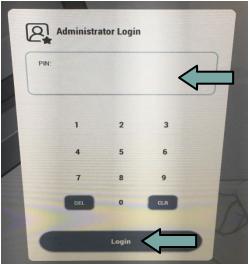
At 8 pm on Election Night a Vote Center Worker will need to stand at the end of the line. All voters in line by 8pm will be eligible to vote. Declare the Vote Center Closed at 8 pm sharp.

All Voter Center equipment will need to be packed according to these directions. Two Vote Center Workers (in the same car) will need to drive specific listed items to the drop off location for your Vote Center. All other equipment will be picked up later.

Use the Election Night Checklist found in the Forms Binder.

### CLOSING POLLS ON ICX EQUIPMENT

- Insert the Poll Worker card into the ICX.
  - The Administrator Login screen will popup.
  - Enter the Administrator Login PIN and press Login.



• Write the number from the Public Counter on the Accountability Sheet. This if found in the Forms Binder.

Doll Ad	ministration
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bulators	
ICX (100)	
6	Close Poll
Ŀ	
nfo	
	Lifetime Counter
	Lifetime Counter:
Poll Status	
Poll Status OPEN	104
Poll Status OPEN Time and Date 10:34 AM   Fri, 11 May 2018	104 Public Counter
Poll Status OPEN Time and Date	104 Public Counter 0 Print
Time and Date	104 Public Counter 0

• Press the Close Polls Button.

V52.5415.22930	
Poll Ad	Iministration
abulators	
ICX (100)	- 1
E	
Info	-
Poll Status	Lifetime Counter
OPEN	104
Time and Date	Public Counter
10:34 AM   Fri, 11 May 2018	0 Reset
Settings	Print

• Tap the Yes button to proceed with closing the poll.



- Tap the Power off button when it appears on the screen.
- Remove the Poll Worker Card.
- Remove the ICX Ballot Paper. Count all remaining paper and complete the Accountability Sheet. Place in tub to be return Election Night.
- The ICX Monitors needs to be packed in the corresponding suit case.
- The ICX Printer needs to be packed in the corresponding suit case.
- The ICX Voting Booths need to be collapsed and stacked for pick up.

### PACKING ALL-IN-ONES

Shutdown the All-In-One Computers. There are black carrying cases in the Black Cabinet. The pockets on the cases are for the power cords to the computers. Snap the buckles securely around the All-In-Ones. Place the All-In-Ones on the bottom shelf of the Black Cabinet.

### ICX AND MBP LAPTOPS

Shut down the laptops. The ICX Card Activation Laptop and Mobile Ballot Laptop will have brown boxes inside the Black Cabinet. These laptop boxes will be placed on the bottom shelf of the Black Cabinet.

### STREET INDEX LAPTOPS

Shut down laptop. The Street Index Laptop will have a Black Laptop Case inside the Black Cabinet. Place in available space in Black Cabinet.

### MOBILE BALLOT PRINTER

The Mobile Ballot Printer will remain on the cart. Place the box over the printer. All Mobile Ballot Paper will need to be removed, counted and logged on the Ballot Paper Accountability Sheet found in the Forms Binder. The Ballot Paper goes back in the box provided. This will be brought to drop off location Election Night.

### DESKTOP PRINTER

The Desktops Printer will be placed in the Black Cabinet. There will be a picture inside each cabinet to show were items should be placed. The power cords will go can be folded up and placed on top of each printer.

#### CLEAR TUBS

The Lids to all the Clear Tubs will tell you what items needs to be placed back inside. Most of the tubs will be placed in the Silver Cage. The Dymo tub and Power Cables Tubs will be placed in the place cabinet.

#### **BLUE VOTING BOOTHS**

The blue voting booths needs to be collapsed and stacked for pickup.

#### SIGNAGE

All signs need to be packed up and place back in the Silver Cage.

#### MISCELLANEOUS FORMS

All Registration Forms, Unsigned Ballot Statements and Signature Verification Forms need to be placed in the corresponding Manila Envelopes and placed in the Green VBM/Provisional bag.

#### BALLOTS

- Do not break the seals on the Blue Ballot Box.
- Find the Blue Ballot Pickup Form in the Forms Binder. Complete the top portion of the form. Leave the form out for the ballot collecters to complete. Before the ballots leave the Vote Center, place the Blue Ballot Pickup in the Blue Ballot Box. Use the same slot used to place ballots in.
- Seal the ballot slot with a Purple Seal. Log seal number on the Election Night Checklist.
- Break the Yellow Seal on the Black Ballot Box.
  - Place all Voted VBM Ballots into the Green VBM/Provisional Bag.
  - Place all Voted Conditional Ballots into the Green VBM/Provisional Bag.
  - Place all Provisional Envelopes into the Green VBM/Provisional Bag.
- Complete the Manila Ballot Pickup Form found in the Forms Binder and place inside the Green VBM/Provisional Bag.
- Seal the Green VBM/Provisional Bag with a Purple Seal.
  - Write the Seal Number on the Election Night Checklist.
- The Green VBM/Provisional Bag will be returned to the Drop-off Location on Election Night.
- Place all Spoiled/Surrendered Ballots in the Red Spoiled/Surrendered Bag.
- Seal the Red Spoiled/Surrendered Bag with a Purple Seal.
  - Write the Seal Number on the Election Night Checklist.
- The Red Spoiled/Surrendered Bag will be returned to the Drop- off Location on Election Night.

### ITEMS STAYING AT VOTE CENTER TO BE PICKED UP

### • Black Cabinet – 1

- Desk Top Printers
- All-In-One Computers
- o Dymo Tub
- o Cradlepoint
- o Myfi
- o ICX Laptop
- MBP Laptop
- Street Index Laptop



• ICX Voting Booths - 4-10



• ICX Suites Cases - 4-10 of each case



- Tables
- Blue Voting Booths 2 2 Franklin Voting Booths



### **Red Cart with MBP Printer**





• Silver Cage - 1



### ITEMS TO BE TAKEN TO DROP OFF LOCATIONS

- The Forms Binder
- iPhone
- The Green VBM/Provisional Bag
  - o VBM Ballots
  - o CVR Ballots
  - o Unsigned Ballot Statement and Signature Verification Forms Envelope
  - o Completed Voter Registration Forms Envelope
- The Red Spoiled/Surrendered Bag
- The Blue Ballot Box
- White Box of Unused ICX Paper Ballot Paper
- Clear Tub of Unused MBP Paper
- Any Keys





