
From: Anderson, Christina
Sent: Friday, September 06, 2019 4:30 PM
To: Rakhi Mediratta
Cc: Blackmon, Andrea; Coates, Teresa; Darnell, Leonard; Ekema, Angie - ROV; Espinoza, Mark; Flores, Yvonne - ROV; Harris, Darrel; Kouba, Malissa; Kouba, Terry; Layton, Gary; Lozada, Audilia; Lumpkin, Gwendy; Matthews-Carey, Kimmel; Page, Bob - ROV; Scaramozza, Carmen; Talavera, Ana; Kevin McInerney; Mary Cay Albert; Lasby, James
Subject: San Bernardino County - November 2019 Election
Attachments: List_EDate2019-11-05_SBC_ElectionUpdateLog.xlsx

Rakhi,

The log is attached.

I tried to call you this morning, but evidently your phone was still not working. We would like to discuss the differences we are seeing on the ICX between the SBC-Nov 2019 Consolidated Election and the Western States demo election:

1) On the SBC – Nov 2019 Consolidated Election:

- Font on ballot defaults to “Large”, which cuts off the tab name and the bottom of ‘g/y’ in the contest name. Can the default be set to “Normal”?
- On the ballot:
 - Info tab is missing
 - WVWD D1 tab: speaks: “to hear ballot information press red select button”, “to go to the next contest...”, “to navigate to the last contest...”, etc...
Select,
Speaks: “Official Ballot, Consolidated Election....”, “Contest”, “Member Governing Board...”, “Vote for One”, “to vote for this contest...”
Yellow or blue to make selection
Select,
Yellow or blue,
Review
 - On the review screen, the top of ballot in green, says “Your ballot is valid. Your ballot is blank.” However, regardless of the candidate selected, the ballot prints correctly.

2) On the Western States election:

- Info tab:
 - there is an info tab, navigate, then it speaks the ballot header information including contest 1 of 6, then navigate, then it speaks the tab information, then 2 of 6, then it speaks “contest” and then the contest header and candidates, etc.
- On the ballot:
 - Info Tab: speaks: “Ballot Information, ICX Audio instructions(the actual instructions)”
 - Select,
 - Speaks: “Official Ballot, General...November 6, 2018, etc”, “ICX Instructions to navigate to the next action, etc.”
 - Select,
 - Speaks: ICX short name (for this election the tab info is “Governor”) “Contest 2 of 6”, “ICX Instructions to navigate to the next action, etc.”

- Select,
- Speaks: "State Contest Governor, Voter for 1, There are 3 candidates in this contest, (ICX instructions to navigate to the next action, etc."
- Select,
- Speaks: the candidate information, and then the instructions, etc....

Since this is our first election set up with the new system, we are not understanding why there are these differences.

Please advise.

Also, I am waiting for a decision on the x of y settings, so we can move forward with knowing which precincts should be in which counting group.

Thanks,

Christina Anderson

Information Technology Manager

Elections Office of the Registrar of Voters

Phone: 909-388-0150

Fax: 909-387-2022

777 E. Rialto Avenue

San Bernardino, CA 92415



Our job is to create a county in which those who reside and invest can prosper and achieve well-being.

www.SBCounty.gov



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State: California
 Jurisdiction: San Bernardino

Include as much information as possible. If there is a candidate, proposition, short name misspelling please indicate the contest, proposition the candidate is running in, also what language the mistake is in. If there is audio mispronunciation please indicate phonetically how that should be pronounced. Please ensure this is a running log of the issues found in order for us to track our progress.

Date	Short description of issue	Cartridge Proof #	Observation/Change Needed
8/26/19 - 8/30/19			ROV provided GEMS export. ROV made decisions regarding the counting groups in this order: Mail Ballot, Designated Mail Ballot, Polling Place, Provisional for the summary and SOV book (if we report them). We may not report these because privacy does not work.
8/26/19 - 8/30/19			Malissa Kouba provided the short names for the ICX.
8/26/19 - 8/30/19			James Lasby proofed the reporting districts, precincts and ballots.
8/26/19 - 8/30/19			Admin. provided the county logo for the ICXs.
9/3/19		Audio Files	Proofed and corrected audio files. Uploaded files to Rakhi. Also requested the audio ICX short names to be changed to the Contest/Header Name.
9/3/19		Mail Ballot Precinct List	Christina provided the designated mail ballot precincts (List_VoteByMailPrecincts.xlsx)
9/3/19		Tabulator Report	The Mail Ballot and Designated Mail Ballot precincts have been swapped. The Mail Ballot precincts provided were designated mail ballot precincts not mail ballot precincts (Christina provided the incorrect counting group for the mail ballot precincts). Waiting for decision on how we are using the x of y functionality to provide to
9/5/19	ICX Proofing English & Spanish	All BTs	Font size is larger in English and smaller in Spanish - Font sizes should be the same?
9/5/19	ICX Proofing English & Spanish	All BTs	The Write-in is not bolded on the ICX and is bolded on the paper ballot
9/5/19	ICX Proofing English	All BTs	The ICX displays Write-in (small I after the dash). The I after the dash is capitalized on the paper ballot.
9/5/19	ICX Proofing Spanish	All BTs	The ICX displays Por Escrito for write-in. The paper ballot has En-Escrito.

Date	Short description of issue	Cartridge Proof #	Observation/Change Needed